

See it. Say it. Stop it.

Doing What's Right Is Its Own Reward

Presented By: Sean Sportun, SMVol, ICPS, SAS-AP

Chair I Toronto Crime Stoppers

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# Enhancing the brand



#### **Our Brand**

Your logo is the face of your brand







## Critical Thinking – Paradigm Shift





# Strategy



#### **Our strategy**

Analyzed our statistics, specifically our reward payouts over the last ten of years

 Only 17% of those who submitted successful tips actually came forward to collect their cash reward.

A review of our P3 Tip Management platform revealed that **50**% of our on-line tipsters were selecting the "no" option for the "are you interested in receiving a reward" question.

Created a working group or "think tank"

Included strategic stakeholders (TPS, media and community members)



#### **Our strategy**

Two specific risks were identified in the current operating model

As we strategized, we quickly realized there was an opportunity to potentially redirect of efforts and reward payouts to benefit the entire community.

Perhaps if tipsters were not claiming cash rewards for themselves, they may be motivated to claim for the good of their community.

After speaking to community members about our new forward-thinking strategy, the consistent response was clear — individuals believed that **Doing the right thing is its own reward**.



# The rebrand



#### Our new model

- ✓ Processing of tips remains the same Board of Directors review tips
- ✓ Our new opportunity lies in our reward system... or rather, removing it
- ✓ Our efforts will now be directed to support the entire community

#### What we needed to do...

Updated our by-laws and article of incorporation
Build a Community Reward Program application process
Set an annual minimum budget



#### **How It Worked**



Tipster submits tip & gets a unique identification code



Tip sent to Investigator







If tip leads to arrest/resolution







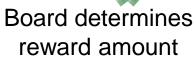
Tipster attends TD bank to claim reward with a redemption code



Tipster calls back in 6-8 weeks with identification code









#### **How It Works Today**



Tipster submits tip & gets a unique identification code



Tip sent to investigator





**Board reviews** dispositions





**Community Programs** benefit from the reward money



**Board selects** project







Community Program applications are submitted on-line



# New logo



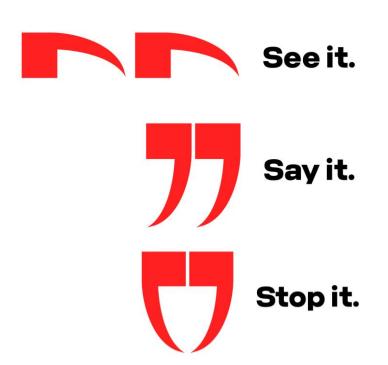
#### Our new brand





#### Our slogan

#### See it. Say it. Stop it.







Crime doesn't pay.
Neither do we.
Rewards will now be
used to support
communities in need.

Doing what's right is its own reward.

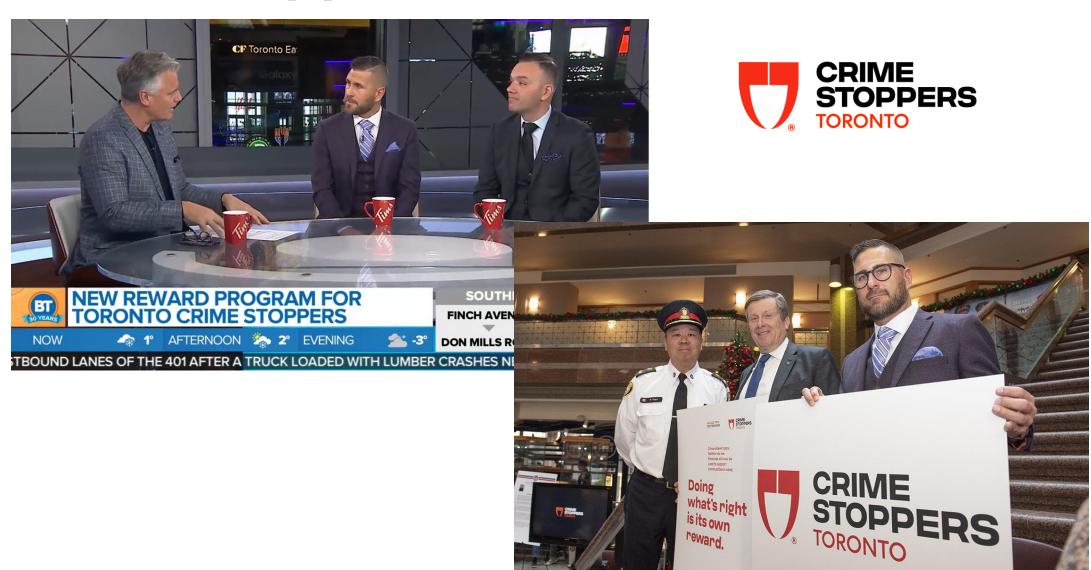
See it. Say it. Stop it.



## The launch

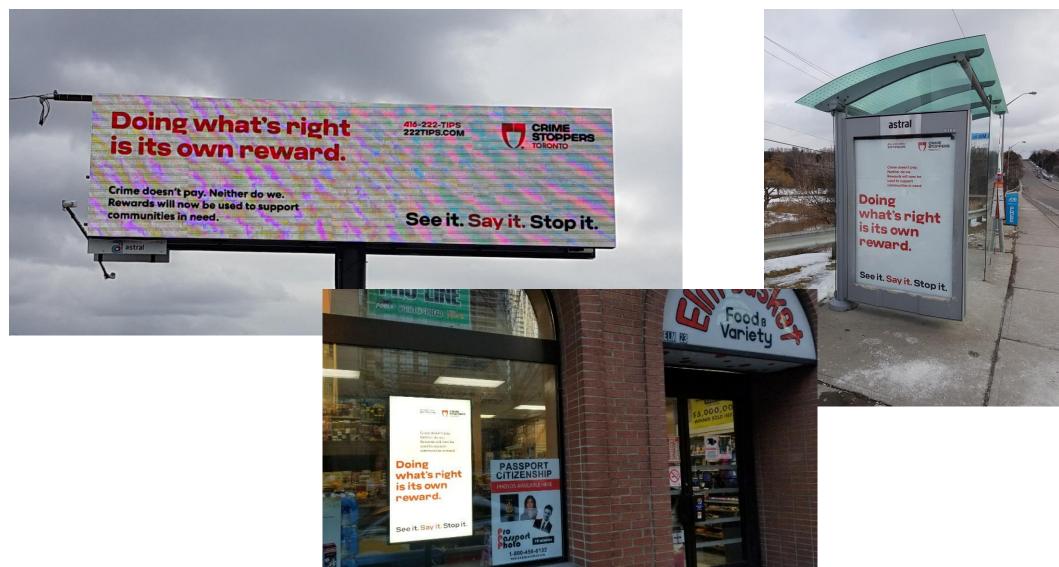


#### **Crime Stoppers Month**





### **OOH advertising**





# Community projects



#### Glendower: After school program



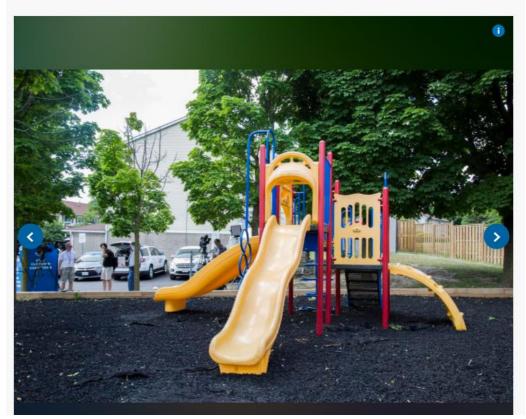


#### Alton Towers: Playground refresh

GTA «

Playground shooter pleads guilty to brazen attack that left two small girls wounded











### Alton Towers: Playground refresh







### Project Lockdown: Auto theft prevention





## Project Winter Warm Up









#### Engage416: Soccer league









#### **Community Signage Program**

Creating more visibility in the community, with a call to action.



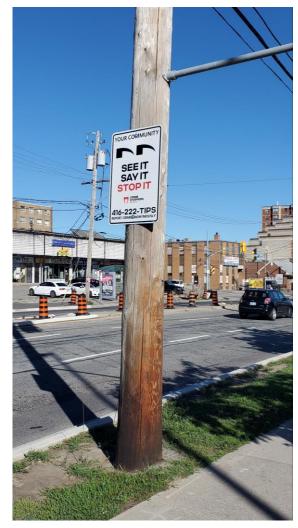




#### **Community Signage Program**



"This program will help support community safety by raising awareness about how to report criminal activity that affects our neighbourhoods." Chief James Ramer







## Results



#### **Statistics: 2019-2021**

	<i>.</i>	2019	2020	2021
Tips		7,267	7,186	7,102
Arrests Made		85	67	105
Charges Laid	<u>(1</u> )	311	250	780
Cases Cleared		71	67	120
Illegal Firearms Seized		2	6	18
Illegal Narcotics Recovered	<u> </u>	\$53,395	\$2,104,079	\$1,021,226
Property Seized	(\$)	\$44,041	\$145,253	\$523,982
Homicides Solved		2	4	8

## By the Numbers

**57%** Increase in arrests

**79%** Increase in cases cleared

**100%** Increase in tips that assisted in solving homicides

200% Increase in tips that recovered illegal firearms

212% Increase in charges laid

**260%** Increase in property seized

Doing what's right is its own reward.

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#### **Fundraising**

Soon after the launch of the rebrand, the COVID 19 pandemic effectively froze all fundraising initiatives.

TCS was in a healthy financial situation and has been able to sustain the wave; where other programs have struggled.

Despite not actively fundraising, corporate sponsorship poured in to support the Community Reward Program (\$72,000.00)

2022 Chief of Police Dinner: Raised \$118,000 (29% increase)

2022 Golf Tournament: Raised \$25,000 (93% increase)



#### Thank you...



# **Sean Sportun, SMVol, ICPS, SAS-AP Chair I Toronto Crime Stoppers**

Sean.Sportun@gmail.com 416-904-3805

For more information, please visit <a href="www.222tips.com">www.222tips.com</a>







