

2019 Crime Stoppers USA National Conference

September 22-25, 2019

Tempe, AZ



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Security

All delegates, vendors and speakers will receive Conference Credentials at registration. These credentials must be worn to obtain entry to all conference sessions, meals, and social events.



September 22, 2019

We want to give a special thank you to the Phoenix Silent Witness Board of Directors and staff for hosting the 2019 CSUSA Conference. They have been a tremendous help by being our boots on the ground and for helping us organize the conference here in Tempe. Their Board will be on hand throughout the conference so if you have any questions about Phoenix or want some ideas as to where to go and what to see, please call on them.

We are also very appreciative of our sponsors. Those partnerships are vital to the overall success of this event and frankly, we could not put on a conference of this magnitude without their support. Please make sure you stop by their tables and thank them for their commitment and continued support of Crime Stoppers.

Our communities are facing very difficult times in the battle against crime. The methods criminals use are changing daily in order to stay one step ahead of law enforcement. Anonymous tips to Crime Stoppers continue to be an effective crime fighting tool which assists law enforcement partners in stopping, solving and preventing crime. The work we do is critical to the overall safety and well-being of our communities.

We are very proud of our work this past year with the launch of the "Say It Here" campaign. "Say It Here" allows Crime Stoppers programs across the country to share a common identity using the "Say It Here" logo in addition to your local program logo. We encourage all member programs to take time during the conference to become familiar with the slogan and ask any questions you may have. CSUSA has created many tools to assist you with the use of "Say It Here" including commercials, logos, etc.

Please enjoy your conference. I am confident you will make new friends, gather new ideas as we learn from each other and return home with fresh ideas which will help us continue to make an impact in our communities. Our training committee has worked very hard in organizing a full schedule of sessions to assist all Crime Stoppers programs in keeping relevant and current.

Thank you for your participation and, more importantly, your commitment to making a difference in our communities.

Barb Bergin

Chair, Crime Stoppers USA



September 22, 2019

Welcome to Tempe and the Valley of the Sun, home to the 2019 CSUSA Training Conference. This year's host, Phoenix Silent Witness and the Conference Committee have worked hard in getting together what we believe is great topics and speakers.

This is your opportunity to see what is working for other programs and adapting it to fit your programs needs. In addition you will see classes that offer Best Practices, those policies and procedures that help keep your local program out of legal and financial trouble.

Most important is spend time with your peers. Don't be afraid to ask questions. During meals or classes, after hours in the courtyard, introduce yourself and see what you can learn from one another. You may learn as much talking among yourselves than in a classroom.

The Conference Committee is always looking for new topics and speakers that are relevant to Crime Stoppers programs. So please feel free to reach out to 2020 Conference Committee Chair– [Dawn Coyne-Trimble](#) with your ideas.

On a personal note it has been an honor and privilege to have served on the CSUSA Board. I will miss my Crime Stoppers' family as I am retiring February 15, 2020 with 41 plus years of service with the Kennewick, WA Police Department and fortunate to have served as Law Enforcement Coordinator for 34 years.

As CSUSA Chair Barb Bergin says, you and your program are making a difference in your community every day. Thanks for doing so.

Michael R Blatman, CPP

Vice Chair & Conference Chair

A handwritten signature in black ink, appearing to read "Mike Blatman", written in a cursive, stylized script.



Silent Witness
IT PAYS TO FIGHT CRIME • 480.WITNESS

Dear friends,

It is absolutely an honor as President of the Phoenix and Valley of the Sun area Silent Witness Board to welcome you to the Crime Stopper's USA National Conference in beautiful Arizona. This conference is a tremendous opportunity for attendees from all across the nation and Canada to get together to develop strong networking opportunities, share ideas, and learn best practices that are being implemented in other jurisdictions. We all share the same vision of making our communities as safe and prosperous as possible. This conference is a great way to help learn ways to become as effective and efficient as possible.

I hope that during your stay in Arizona, you'll take the opportunity to take in some of the wonderful sights of Arizona. In close proximity to the hotel, and in those cities that surround Tempe, our hope is that you experience some of the culture, cuisine, and sightseeing experiences Arizona has to offer. Whether it be one of our local attractions, our renowned Musical Instrument Museum, or even a trip to the Grand Canyon, Arizona has a tremendous amount to offer.

If we can be of any assistance during your conference visit, or if you plan a return trip in the future, my board and I are here to serve. If there is anything we can do to make your stay more enjoyable, please do not hesitate to let us know. We thank you for visiting Arizona, and we thank the Crime Stoppers USA National Board members for all the hard work and planning they have invested to make this conference possible.

Sincerely,

Chad W. Benham
Board President
Silent Witness



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FIRST FLOOR



SECOND FLOOR



Airport Transportation

Arrival Directions from the terminal to Tempe Mission Palms



Once you have arrived at Sky Harbor International Airport, please follow the direction's below to obtain a complimentary shuttle to the hotel. Shuttle service is available between 5:30 AM and 10:00 PM.

- Pick up your luggage at baggage claim first.
- Call Tempe Mission Palms Operator at (480) 894-1400.
- Tell the Operator what terminal you are located in.
- Follow the directions from the Operator.
- Tempe Mission Palms vans are white and have the hotel logo on them.
- Shuttle should arrive in a few minutes. Time to the hotel is about 10 minutes



Airport Transportation

Departure to the Airport From Tempe Mission Palms

Shuttle service is available between 5:30am and 10:00pm.

It is still recommended that individuals arrive at the airport 1 ½ to 2 hours prior to departure time. Please take that into consideration when deciding when to leave the hotel.

The shuttle leaves on the hour and the half hour. Please be down in the front lobby near the Bell desk 10 minutes prior to shuttle departure. Let a Bellman know you are taking the next shuttle.

Guests will be taken to the airport on a space available basis. We do not take reservations.





Helpful Conference Tips

or

**Just look for a Conference Committee or
CSUSA Board Member**



- Take advantage of the ABC's of Crime Stoppers Sunday from Noon—4 PM. If you are new to Crime Stoppers get some sage advice from Crime Stoppers experts.
- Dress Attire- September in Phoenix is still hot. The extended forecast shows Highs between 101 and 103. Over night lows are 80. So let's just say Business Casual, comfortable. Feel free to dress up a little for the Awards Dinner Tuesday. We just ask you don't wear your bathing suit to classes or other conference events.
- What's a Break Station? You will notice in the schedule it mentions "Break Stations". In the Hotel Courtyard you will see two small buildings, aka "Break Stations". Feel free to browse and find everything from fruit, ice cream and your favorite candy.
- Summer Reruns- Yes that's correct, the CSUSA Conference feature's re-runs this year. Some times it's difficult to decide which class to attend and which to miss. Several classes will be repeated so look before you make a choice.
- What's a "Pop Up Discussion"? Something else new this year. Is there a topic you want to discuss that we missed? We have two rooms scheduled for "Pop Up Discussion" Wednesday. Let us know what you would like to discuss. Leave a message on the CSUSA Members Only Facebook page, or leave your ideas at the conference registration/help desk. We will announce the topics during Tuesday's dinner.
- Take a look at the items we have for this year's Silent Auction and make a bid. Also this year we will have a 50/50 raffle. Tickets are \$5.00 each or five for \$20.00 Tickets will be available Monday and Tuesday during lunch. Proceeds go to CSUSA to help with Conference expenses.





General Information

Conference Venue

Tempe Mission Palms
60 E 5th Ave
Tempe, AZ 85281

Opening Ceremony

Welcome— Mike Blatman, Conference Chair, Sgt. James Rothschild, Phoenix PD (Phoenix Silent Witness)

Invocation— Phoenix Police Chaplain Robert Fesmire

Honor Guard— Tempe & Phoenix Police Department

National Anthems- Sgt Vince Lewis, Phoenix Police Dept

Welcome- Chad Benham, President Phoenix Silent Witness

Welcome— Commander Mike Horn— Tempe Police Dept

Welcome- Matt Giordano— Arizona POST

Welcome- Welcome & Chair Awards- Barb Bergin, Chair Crime Stoppers USA

Housekeeping— Mike Blatman, Conference Chair

Registration and Information Desk

Crime Stoppers USA 2019 Conference Registration Desk;

Sunday, September 22, 2019	Hotel Lobby	11:30 AM- 5:30 PM
Monday, September 23, 2019	Palm Foyer	7:00 AM- 4:30 PM
Tuesday, September 24, 2019	Palm Foyer	8:45 AM- 3:30 PM
Wednesday, September 25, 2019	Palm Foyer	9:00 AM- Noon

Security

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SM

2019 CSUSA Conference Committee

Thank You



Mike Blatman, Conference Chair

K Scott Abrams

Chad Benham

Chris Cameron

Dawn Coyne-Trimble

Steve Cox

Julie Lopez

Lori Massey

Jamie Rothschild

Katie Kobus





Crime Stoppers USA General Meeting
 Tempe, Arizona
 Monday September 23, 2019
 1:30-2:30pm

Officer's Reports

Chair Report	Bergin
Vice Chair Report	Blatman
Secretary Report	Cameron
Treasurer Report	Edwards

Regional Director Reports

Blatman

Committee Reports

Nominating Committee	Jones
Training/Conference Committee	Blatman/Coyne-Trimble

Legal Services – Swearing In

Carter

Adjournment

Bergin

Have a good day.

Remember we are making a difference every day.

Regional meetings will be held immediately following the General Membership meeting.

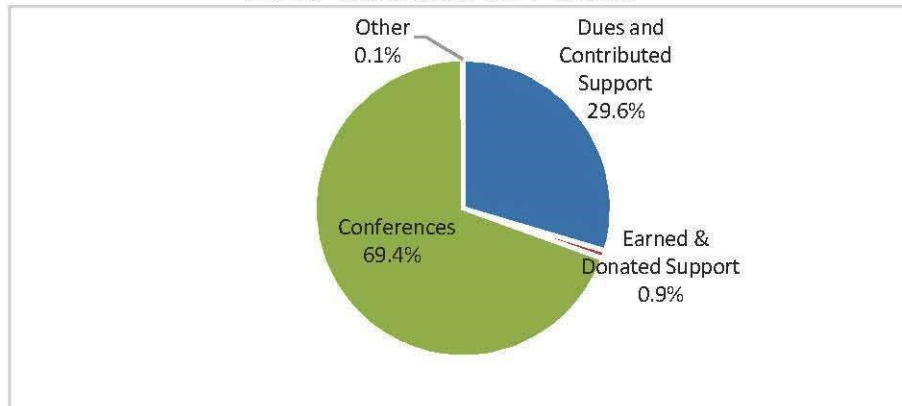
Security

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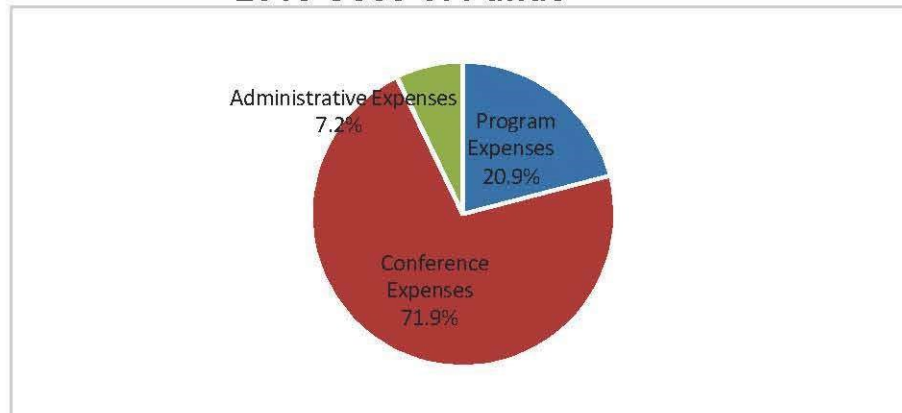
Crime Stoppers USA
Statement of Operations
Fiscal Years Ending December 31, 2017 & 2018
(Audited)

Receipts:	2018	2017
Dues and Contributed Support	\$ 68,644	\$ 71,871
Earned & Donated Support	2,053	1,731
Conferences	160,923	111,478
Other	228	28
Total Receipts	<u>\$ 231,848</u>	<u>\$ 185,108</u>
Disbursements:		
Program Expenses	\$ 52,538	\$ 60,661
Conference Expenses	180,462	97,008
Administrative Expenses	17,966	15,980
Total Disbursements	<u>250,966</u>	<u>173,649</u>
Change in Net Assets	\$ (19,118)	\$ 11,459
Net Assets, Beginning of Year	<u>50,174</u>	<u>38,715</u>
Net Assets, End of Year	<u>\$ 31,056</u>	<u>\$ 50,174</u>

2018 Sources of Funds



2018 Uses of Funds





CSUSA Regions



Meet your Regional Director and other Crime Stoppers from your Region

During Regional Directors Meetings, Monday from 2:30 PM-3:15 PM.

		Location
Region 1	CT, NH, MA, ME, NY, RI, VT	Palm A
Region 2	DC, DE, MD, NJ, PA	Palm B
Region 3	NC, VA, WV	Palm C
Region 4	FL, GA, SC, PR, USVI	Palm D
Region 5	AL, LA, MS	Palm E
Region 6	AR, KY, TN	Palm F
Region 7	IL, IN, MI, OH	Xavier
Region 8	IA, MN, WI	Palm A
Region 9	KS, M, NE, OK	Palm B
Region 10	TX	Palm C
Region 11	AZ, CO, NM, UT	Palm D
Region 12	MT, ND, SD, WY	Palm E
Region 13	CA, HI, NV, MP, GU, AS	Xavier
Region 14	AK, ID, OR, WA	Courtyard West

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ring



Neighbors

The New Neighborhood Watch



Neighborhood Alert
Suspicious Person
32nd Street
6:08am



Neighborhood Update
Suspect in Custody
32nd Street
6:36am



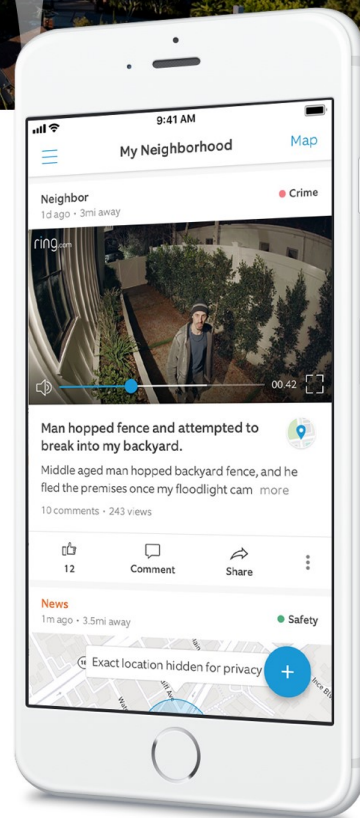
Get instant crime and safety alerts from your neighbors.



Receive real-time updates from local law enforcement about crime in your neighborhood.



Share alerts with neighbors to keep your community ahead of local crime.



Join the millions of neighbors who use the app to reduce crime in their community.

The Neighbors App is free to download.



Learn more at
ring.com/neighbors



Presentation Materials

You have the have the ability to download the 2019 Crime Stoppers USA Conference program and individual breakout session presentations to your laptop, tablet or cellphone. All materials are in Adobe Acrobat PDF files so you can follow along during the session or make notes, if your device allows you to do so.

These files are available at- <https://www.crimestoppersusa.org/2019-presentations/>

Please note that speakers were asked for copies of presentations beforehand and those we received have been posted. Any additional presentations will be posted following the conference.

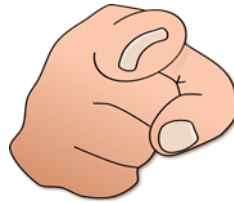
A list of Conference Attendees with name, Crime Stoppers program and e mail will also be available following the Conference.



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WE NEED YOU !



CRIME STOPPERS USA MEMBERS ONLY PAGE

Current CSUSA Members – please join our Facebook Group Page!

****Share ideas * Ask questions * Excellent networking opportunities****

WE NEED YOU to share your photos and experiences from the conference.

How do I share on social media?

Facebook: Go to your Facebook page, type in Crime Stoppers USA in the search area and 'Like' us, if you haven't done so already. Next, when you are posting your narrative, type "@Crime Stoppers USA" and it will tag our page and share it to both pages.

Twitter: Go to your Twitter account and select 'Tweet' in the upper right-hand corner of your account page and type your message. Be sure to include our conference hashtag **#CSUSAconf**.

Let's see those photos from our conference of everyone learning, sharing, rekindling old acquaintances, or any other shenanigans found around the conference! Remember, post responsibly 📱





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Daily Conference Schedule

Sunday September 22, 2019

Time		Event	Location
8:00 AM	Noon	CSUSA Board Meeting	Joshua Tree
11:30 AM	5:30 PM	Conference Registration/Information	Hotel Lobby
Noon	4:00 PM	ABC's/Crime Stoppers Basics	Xavier
4:15 PM	5:00 PM	Newcomers/First Time Conference Welcome	Cloister East
6:00 PM	8:00 PM	Meet and Greet Reception	Courtyard

Monday September 23, 2019

Time		Event	Location
7:00 AM	4:30 PM	Conference Registration/Information	Palm Foyer
7:00 AM	8:45 AM	Breakfast	Court Yard East & Palm Foyer
9:00 AM	9:45 AM	Opening Ceremony	Palm A/B/C
9:45 AM	10:00 AM	Break	Break Stations
9:45 AM	10:45 AM	Plenary Session- “Best Practices”	Palm A/B/C
11:00 AM	11:50 AM	Training Sessions	
		Building Partnerships-Developing More Effective Partnerships	Palm D
		Financial Compliance	Palm E
		Crime Stoppers & Call Centers	Palm F
Noon	1:30 PM	Lunch– Sponsored by RING	Palm A/B/C
1:30 PM	2:30 PM	CSUSA General Membership Meeting	Palm A/B/C
2:30 PM	3:15 PM	CSUSA Regional Meetings	Palm A/B/C/D/E/F
3:15 PM	3:30 PM	Break	Break Stations
3:30 PM	5:00 PM	Training Sessions	
		Executive Director’s Roundtable	Palm D
		Board Member’s Roundtable	Palm E
		Coordinator’s Roundtable	Palm F

Open Evening



Daily Conference Schedule

Tuesday September 24, 2018

Time	Event	Location
8:45 AM 3:30 PM	Conference Registration/Information	Palm Foyer
7:00 AM 8:45 AM	Breakfast	Astor Ballroom
9:00 AM 9:50 AM	Training Sessions	
	Enhanced Rewards– Are They Effective?	Palm D
	Uber & CSUSA	Palm E
	Building the Right Leadership Team– Part 1	Palm F
	Reasons for Success w/Crime Stoppers in Trafficking Cases	Xavier
9:50 AM 10:00	Break	Break Stations
10:00 AM 10:50 AM	Training Sessions	
	Crime Stoppers Honolulu– Volunteers	Palm D
	Toronto Police– Youth Engagement on Common Ground	Palm E
	Building the Right Leadership Team– Part 2	Palm F
10:50 AM 11:00 AM	Break	Break Stations
11:00 AM 11:50 AM	Training Sessions	
	Proper Tip Taking– Protecting Your Tipster & Program	Palm D
	Crime Stoppers Legal Update	Palm E
	Fund Raising & Publicity for Crime Stoppers Programs Part 1	Palm F
	Crime Stoppers & Your Stats	Xavier
Noon 1:30 PM	Lunch Sponsored by Uber	Palm A/B/C
1:30 PM 2:20 PM	Training Sessions	
	Crime Stoppers Honolulu– Student Crime Stoppers	Palm D
	Governance Compliance & Team Building	Palm E
	Fund Raising & Publicity for Crime Stoppers Programs Part 2	Palm F
	Building Partnerships-Developing More Effective Relationships (Repeat)	Xavier
2:20 PM 2:30 PM	Break	Break Stations
2:30 PM 3:20 PM	Training Sessions	
	P3 Global Solutions	Palm D
	Facebook 101– Tips, Tools & Best Practices	Palm E
	“Manhunt Live”- Green River Serial Murder Case	Palm F
	Better Business Bureau Resources	Xavier
5:00 PM 6:00 PM	Pre Awards Dinner Social-Sponsored by Axon	Palm A/B/C & Courtyard
6:00 PM 8:30 PM	CSUSA Awards Dinner– Sponsored by Axon	Palm A/B/C



Daily Conference Schedule

Wednesday September 25, 2018

Time		Event	Location
9:00 AM	Noon	Conference Information Table	Palm Foyer
7:00AM	8:45 AM	Breakfast	Palm A/B/C
9:00 AM	9:50 AM	Training Sessions	
		Competing for Media Coverage-Strengthening Your Toolkit to Help Solve Crimes	Palm D
		Simplified Strategic Planning	Palm E
		Crime Stoppers Legal Update (Repeat)	Palm F
		Fundraising & Publicity for Crime Stoppers Programs Part 1 (Repeat)	Xavier
9:50 AM	10:00 AM	Break	Break Stations
10:00 AM	10:50 AM	Training Sessions	
		Competing for Media Coverage-Strengthening Your Toolkit to Help Solve Crimes (Repeat)	Palm D
		RING	Palm E
		Facebook 101-Tips, Tools & Best Practices (Repeat)	Palm F
		Fundraising & Publicity for Crime Stoppers Programs Part 2 (Repeat)	Xavier
10:50 AM	11:00 AM	Break	Break Stations
11:00 AM	11:50 AM	Training Sessions	
		National Gang Intelligence Center	Palm D
		Pop Up Discussion	Palm E
		Pop Up Discussion	Palm F
		Crime Stoppers Honolulu—Student Crime Stoppers (Repeat)	Xavier
Noon	1:15 PM	CSUSA Post Conference Board Meeting	Cavetto

Security

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Dan Edwards

Treasurer, CSUSA

and the

Virginia Beach Crime Solvers

say thanks for our collective

Crime Stoppers efforts making

Virginia Beach

the safest city of our size in the USA



National Anonymous Call Centre (NACC) provides all services required to assist Crime Stoppers programs, 24 hours per day, 365 days a year.

Donna and Shannon would like to book a consultation with you and any of your board members that are attending to present you with a exclusive personal proposal for your Crime Stoppers program.

Email us to make an appointment:
manager@crimestoppersnacc.com



Call Centre Services • Community Solutions • Seamless Transition

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Conference Evaluation

How can we make Crimes Stoppers USA Training Conferences even more successful? You tell us. What went well? What could we improve? What classes would you like to see in the future? The survey should not take more than three (3) minutes.

Once again this year we are using Survey Monkey to help capture your experience, perspective and information through a digital evaluation form. Approximately 10 minutes into each of your breakout sessions, you'll receive an email from Crime Stoppers USA with a digital evaluation form. By utilizing your cell phone, tablet or computer, you will be able to easily access and respond to the survey questions. Make sure to reference the name of the breakout session you are attending and complete that portion of the survey form.

There may be a few extra questions on days when there are general sessions to capture your input on those areas as well. On the final day, there will be survey questions with respect to the hotel accommodations and meals, and you will only need to complete that form once.

Please assist us in continuing to improve the Crime Stoppers USA training conference by sharing your input through this evaluation process. We appreciate your participation at the conference and in the survey process, and hope you have a great time while in Tempe!



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Private Sector.**

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THE LEADING TIP MANAGEMENT SOLUTION FOR CRIME STOPPERS

- Accept Tips from all web/mobile devices
- Online access for all Users and Recipients
- Desktop/Mobile interface for administrators
- Free Mobile App for Civilian Tipsters
- Share/Exchange tips with:
 - 500+ Crime Stoppers/LEA accounts
 - Fusion Centers & Intel Units
 - Army, Navy and Coast Guard
 - US Marshals Service
 - Over 21,000 US Schools

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2019 CSUSA Conference Presentations



Sunday, September 22, 2019

Topic- ABC's/Crime Stoppers Basics

Sunday Noon-4:00 PM Xavier Classroom

New to Crime Stoppers? Not sure what or how you should be doing business? This is where you can pick up the basics of Crime Stoppers. You will hear from experienced Law Enforcement Kevin Boehm as well as K Scott Abrams that in addition to being a long time Crime Stoppers Board Member is a CPA. Crime Stoppers USA Director of Legal Services, Richard Carter, a retired Judge, will speak to staying out of legal and financial problems.

This is a great place to start if you are new to Crime Stoppers.



Speakers- K. Scott Abrams

Senior executive with over 41 years of successful experience and expertise in administration and financial management within healthcare, nonprofit organizations and other corporate subsidiaries. A solid background in strategic planning and finance with a strong analytical business acumen in business development, transaction structuring, contract negotiations, cash/treasury/debt management, human resource management, information technology, financial turnarounds, quality improvement and leadership skills. Combines expert visionary, strategic and tactical finance expertise with strong qualifications in all areas of finance that produces bottom-line results and financial strength.

Abrams has been involved in Crime Stoppers in leadership positions since 1982 at the local, state, national and international levels and is a frequent speaker at Crime Stoppers conferences. He is the Treasurer of the recently created Milwaukee Crime Stoppers. He is also a local leader in the Racine Neighborhood Watch, Fight to End Exploitation (formerly Racine Coalition Against Human Trafficking) and Amber's Last Promise, a mental health awareness and suicide prevention program.

Semi-retired from the healthcare industry, Abrams currently focuses on interim senior executive positions and project consulting assignments while also starting a new business, Paragon Solutions Consulting, focusing on strategic, financial, organizational development, governance, tax compliance and quality improvement for small and medium sized tax-exempt organizations. In addition, Abrams is involved in an investment group, Titletown Properties, which is building 3 Culvers restaurants in Jacksonville, FL and serves as its treasurer.



2019 CSUSA Conference Presentations



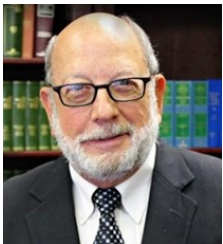
Kevin Boehm



Detective Kevin Boehm has over 26 years of service with the Kansas City, Missouri Police Department with experience ranging from Patrol and Planning and Research to the Regional Police Academy and Aid to the Chief of Police. He was named Coordinator of the Greater Kansas City Crime Stoppers TIPS Hotline in December 2008 and oversees a program covering two states, 12 counties and over 60 law enforcement jurisdictions. He is an At-Large Board of Directors member with Crime Stoppers USA, the treasurer of the Kansas Crime Stoppers Association and was recognized as "Crime Stoppers Coordinator of the Year" in 2013.

The Greater Kansas City Crime Stoppers program originated in October 1982 and has cleared over 25,195 cases, helped solve 648 homicides, recovered over \$24,344,000.00 in property and narcotics and paid out over \$1,428,000.00 in reward monies (as of August 11, 2019).

Richard Carter



Richard W. Carter graduated from Texas Tech University's School of Law and was licensed to practice law in Texas in 1973. He is also admitted to practice in all the United States District Courts in Texas; the United States Courts of Appeals (5th and 8th Circuits); and the Supreme Court of the United States of America. His post-law school education includes training at the FBI Academy in Quantico, Virginia, and the National Judicial College at the University of Nevada at Reno.

He has been the County Attorney of Hunt County, Texas; Police Legal Advisor at Waco Police Department; faculty member at Baylor University; law enforcement instructor at several other universities; and Judge of the Arlington (TX) Municipal Court. He is a past Chair of the Texas Police Attorneys Association, Legal Officers Section of the International Association of Chiefs of Police, and the Municipal Judges Section of the State Bar of Texas. Richard served two terms as Chair of the Texas Crime Stoppers Council in the Criminal Justice Division of the Governor's Office, and was the Executive Director and General Counsel for Crime Stoppers International. He worked as a police attorney with C.L.E.A.T. for nearly twenty (20) years before becoming Senior Attorney at Walker & Taylor in Houston, Texas. He continues to serve as Director of Legal Services for Crime Stoppers of the United States of America, Inc.





2019 CSUSA Conference Presentations



Monday, September 23, 2019

Topic-Building Partnerships-Developing More Effective Relationships

Monday 11:00 AM-11:50 AM

Palm D

Tuesday 1:30 PM - 2:30 PM

Xavier

(Repeat Class)

Learn how Circle K Stores are using the power of Community Engagement and a partnership with Crime Stoppers in their effort to prevent crime at their stores while also enhancing community safety overall. This

Speaker- Sean Sportun, ICPS Circle K Canada



A business professional with 25 years' experience in the Loss Prevention industry, Sean graduated from the Seneca College Law Enforcement Program with Honor's and also holds two separate certificates on Leadership and Management from Queens University and is a certified Level 2 Crime Prevention Through Environmental Design (CPTED) practitioner. Sean has spent the last twelve years as Manager, Security and Loss Prevention for Circle K Stores Central Canada Division.

In his current role Sean's responsibilities include the overall safety of customers/employees, crime prevention/robbery deterrence programs and investigations; while also managing all general liability claims and government compliance regulatory requirements for the Divisions 740 locations. Achieving the designation of International Crime Prevention Specialist in 2012, Sean consistently applies this knowledge within all aspects of his job functions.

In 2002, he joined the Toronto Crime Stoppers volunteer Board of Directors; where he is currently the program's Chair – in addition, he holds the 2nd Vice President position on the Ontario Association of Crime Stoppers and also serves as the 2nd Vice President of the International Society of Crime Prevention Practitioners, which provides crime prevention training on a global level. Expanding on his volunteer commitment, he answered the call to be part of the elite security organizing committee for the 2017 INVICTUS Games held in Toronto, Canada.

As a direct result of Sean's involvement and dedication to community safety he has received a number of prestigious awards, most notably the Key to the City of Baton Rouge for his Hurricane Katrina Relief Efforts in 2005, his selection as the 2013 Canadian Security Magazine's Security Director of the Year and the 2016 Mission 500 Humanitarian Award (the first Canadian to achieve this honor). Recently, Sean was ranked third globally by IFSEC Global for Security Management.



2019 CSUSA Conference Presentations



Topic - Financial Compliance

Monday 11:00 AM-11:50 AM

Palm E

This training session goes into further in-depth analysis on financial issues potentially affecting any Crime Stoppers organizations or tax-exempt organization. Attention to Internal Revenue Service compliance and areas that may put a tax-exempt organization at risk. Real-life examples will be shared regarding serious compliance issues. This session is particularly recommended for executive directors and treasurers serving in Crime Stoppers organizations.

Speaker- K Scott Abrams

Topic- Crime Stoppers & Call Centers

Monday 11:00 AM-11:50 AM

Palm F

Call Centers have long been the life blood for Crime Stoppers programs and tipsters. With more and more tips being received through web base and Apps, how has the role between Call Centers and Crime Stoppers programs changed? What can Crime Stoppers programs do to help enhance the work of the Call Centers and what can Call Centers do to help increase the value of tips.

Speakers- Leisa McDonald Northern Communications
Sheliah Moore CSI Call Center
Shannon O'Brien National Anonymous Call Center (NACC)

Topic- Executive Directors Roundtable

Monday 3:30 PM- 5:00 PM

Palm D

This session is for Executive Director's Only. These sessions are an opportunity for Executive Directors to meet with their peers and discuss issues of common interest and concern.

Moderator- Barb Bergin & Chris Cameron

Congratulations Crime Stoppers USA 2019 Conference

Mom



Security

All delegates, vendors and speakers will receive Conference Credentials at registration. These credentials must be worn to obtain entry to all conference sessions, meals, and social events.



2019 CSUSA Conference Presentations



Topic-Board Member Roundtable

Monday 3:30 PM-5:00 PM Palm E

This session is for local Crime Stoppers Board Members Only. These sessions are an opportunity for Board Members to meet with their peers and discuss issues of common interest and concern.

Moderator- K Scott Abrams & Chuck Curtis

Topic-Coordinator's Roundtable

Monday 3:30 PM-5:00 PM Palm F

This session is for local Crime Stoppers Coordinators (law enforcement or civilian) Only. These sessions are an opportunity for Coordinators to meet with their peers and discuss issues of common interest and concern.

Moderator- Mike Blatman, CPP & Sgt. James Rothschild

Tuesday, September 24, 2019

Topic- Omaha Crime Stoppers Enhanced Rewards –Are The Effective?

Tuesday 9:00 AM- 9:50 AM Palm D

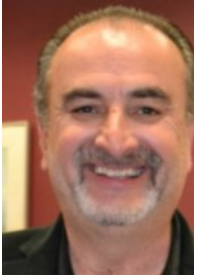
Omaha Crime Stoppers offers enhanced rewards of \$25,000 for homicides, \$20,000 for bank robberies, and \$10,000 for shooting suspects. Since 2014 fourteen homicides have been solved based on anonymous tips to Omaha Crime Stoppers. Learn how these enhanced rewards were first initiated, how they are continually funded, and the pitfalls that come with them including potential funneling and verifying the rewards are properly paid out. This interactive seminar will focus on marketing a crime stoppers program to all segments of the community while handling the skepticism of anonymity being guaranteed. Omaha Crime Stoppers recently rolled out a new reward of \$5,000 for arrests of opioid dealers. Mark Langan will detail that idea from infancy to enactment.



2019 CSUSA Conference Presentations



Speaker- Mark Langan



Retired Sgt. Mark Langan served on the Omaha, Nebraska Police Department for twenty-six years. Most of his career was spent in the Omaha Metro Area Drug Task Force, where he supervised investigations of high-level drug operations. Sgt. Langan experienced the influx of Los Angeles gangs importing crack cocaine into Omaha, as well as the flooding of methamphetamine onto the streets of Omaha.

Mark is a recognized national speaker on a wide variety of law enforcement topics including workplace violence, surviving active killers, narcotics investigative techniques, and dog-fighting. In 2014 Mark published his memoir ***Busting Bad Guys, My True Crime Stories of Bookies, Drug Dealers, and Ladies of the Night***. The book won a bronze medal for National True Crime Book of the Year by the Independent Publisher Book Awards, and was voted 1 of 15 must reads for police officers by

www.policeone.com

Topic- UBER & Crime Stoppers USA Partnership

Tuesday 9:00 AM-9:50 AM

Palm E

Speaker- Billy Kewell- Law Enforcement Liaison - U.S. West



As one of Uber's Law Enforcement Liaison's in North America, Billy's job is to engage law enforcement both proactively and reactively on all things related to Uber, specifically criminal investigations, on-platform incidents, and emergency situations. He educates law enforcement at the local, state and federal level on how Uber works, the data that is captured on Uber's platform, and how that data can be useful during a criminal investigation and/or critical incident. Lastly, he assists Uber's business operations when there are regulatory issues at play or they need to communicate changes that will affect law enforcement

operations in a given market.

Prior to Uber, Billy was with the U.S. Secret Service for 9 years in the Chicago Field Office. He worked criminal investigations involving financial crimes, counterfeiting, and protective intelligence. He spent two years on the FBI's Joint Terrorism Task Force working on counterterrorism, national security-related issues, and as a liaison between the Secret Service and the FBI. During his 9-year career, he conducted several protection advances for the President, Vice President, former presidents, former first ladies, and foreign dignitaries.

Billy has a B.A. in Politics from the University of Dallas, a J.D. from Ave Maria School of Law, and is a licensed attorney in IL.

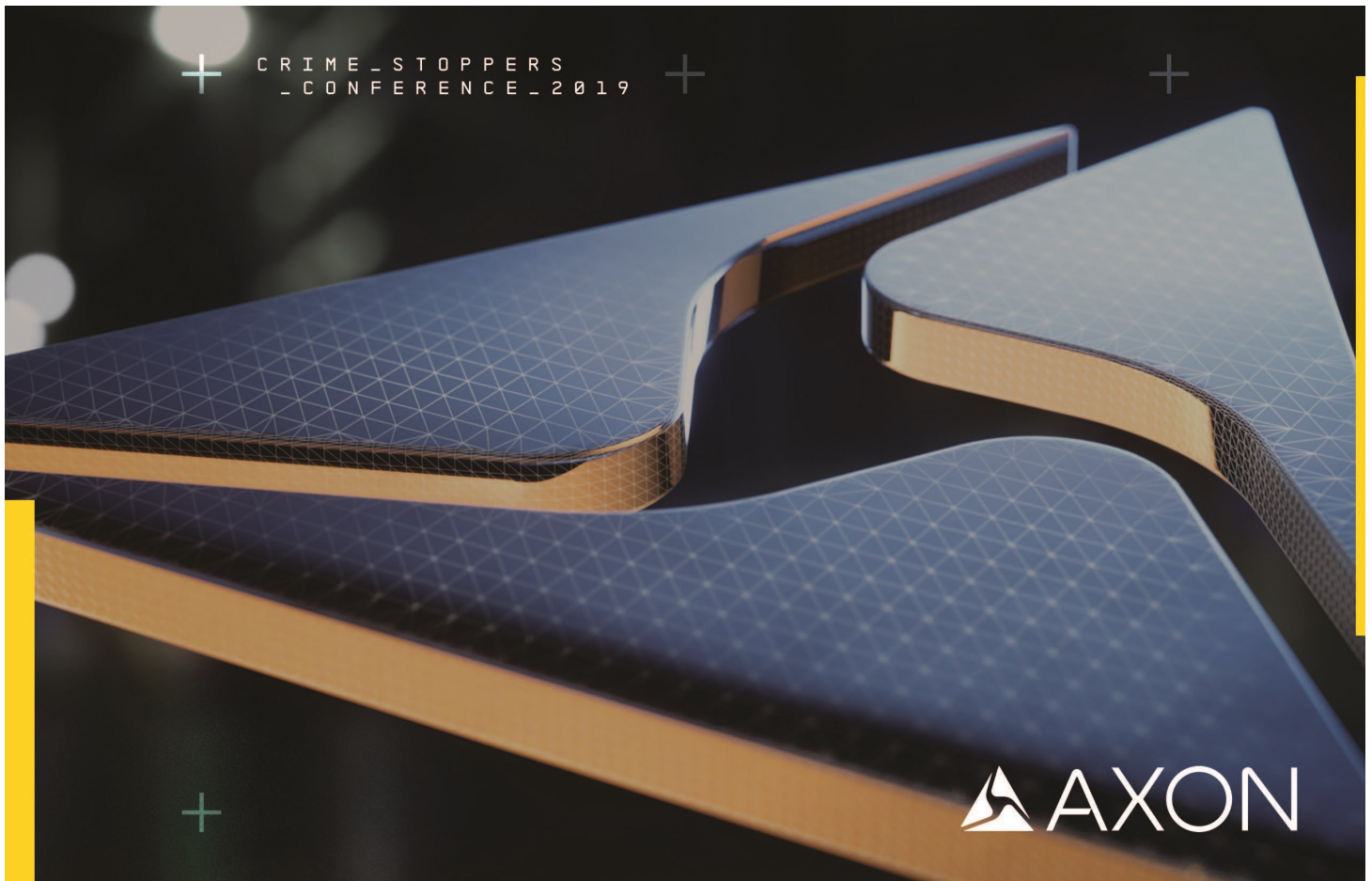
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Congratulations to the Conference Committee for another successful program.





2019 CSUSA Conference Presentations



Topic- Building the Right Leadership Team- Part 1 & 2

Tuesday 9:00AM -9:50 AM & 10:00 AM-10:50 AM Palm F

How do you create a leadership team to support your program? Learn how to identify the skills needed for a successful executive committee and how to create a framework for everyone to succeed. Learn to think and engage proactively, find those that will lead with vision and bring others alongside and implement strategies that grow the people and the organization.

Speaker-Chris Aird



Drawing on 25 years of leadership experience, Chris remains passionate about developing people and helping them find their purpose and their potential so they will be their best. With encouragement, education, and empowering skills, he provides opportunities for leadership and organizational development. Moving forward and leading with change from the inside out, Chris continues to help various Boards, executives, leaders, and teams. He uses a collaborative approach with companies and people to help them determine their vision and then identify a plan to help them achieve goal oriented results for their professional and personal lives. His areas of expertise include:

Communication, organizational development, organizational change, succession planning, Individual/team coaching, team-building, leadership development, leadership retreats, and recruiting of leadership.

To influence these countless leaders, he uses various skills that include active listening, observing, accountability, integrity, problem-solving, forward thinking, and motivation. These and more assist in leadership and organizational development that provide needed results for the customer and community.

Chris holds a Master's degree in Organizational Leadership, teaches his passion at Grand Canyon University in Phoenix Arizona and is a speaker-coach in the TEDx community.

Topic- Case Studies in Human Trafficking Cases-Reason for Success with Crime Stoppers

Tuesday 9:00 AM- 9:50 AM Xavier

Case Studies in Human Trafficking Cases – Reasons for Success in Partnerships with Crime Stoppers This seminar will discuss successful case studies in which Crime Stoppers assisted law enforcement in Human Trafficking Cases and other cases in the Eastern District of Michigan, and reasons for success in partnership. Other topics discussed: manners in which law enforcement is able to organize and proactively utilize Crime Stoppers in ongoing investigations and how Crime Stoppers can provide effective assistance to law enforcement.



2019 CSUSA Conference Presentations



Speakers-

Christopher Rawsthorne: Christopher Rawsthorne was born in Wisconsin and grew up in Michigan. He earned his undergraduate degree from Northwestern University and his law degree from the University of Michigan Law School. Since December 2012, Chris has been an Assistant United States Attorney for the Eastern District of Michigan. He was a prosecutor in Milwaukee, Wisconsin for four years prior to that, and from 2003-2006 he was an Assistant District Attorney in New York County (Manhattan). Chris is also the attorney in charge of coordinating the Assistant US Attorney (AUSA) with the Northeast Michigan Trafficking, Enticement and Crimes Against Children Task Force (NEMTEC).



Henrik Impola: Henrik Impola was born in the Upper Peninsula of Michigan and grew up in Northern Minnesota. He attended Michigan Technological University and the University of St. Thomas, where he graduated with a Mechanical Engineering Degree. Henrik worked in commercial construction as a Project Engineer from 2006 to 2010, while working nights and weekends as a firefighter.



After entering the FBI in 2010, Henrik worked on international terrorism cases out of the Detroit office until 2013, when he was assigned to the Flint Resident Agency. In Flint, Henrik was assigned to work sex trafficking cases and helped create the North East Michigan Trafficking and Exploitation Crimes Task Force (NEMTEC). In the FBI, Henrik worked as a medic for the SWAT team from 2011 to 2016 and has been a member of the Evidence Response Team since 2011, where he has received specialized training in digital re-construction of crime scenes.



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2019 CSUSA Conference Presentations



Topic-CrimeStoppers Honolulu Volunteers

Tuesday 10:00 AM-10:50 AM Palm D

Learn how CrimeStoppers Honolulu utilizes volunteers to help run its' program from answering phones to assisting with the Annual Dinner Gala and Golf Tournament. Hear how they used the media to put out a call for volunteers and received 650 applicants! There will also be information on volunteer relations and training.

Speaker- Sergeant Chris Kim joined the Honolulu Police Department in 1998. He worked in the patrol division for approximately 12 years before transferring to the Criminal Investigations Division in 2010. While assigned as a Detective, Chris worked in the various investigative details including Child and Family Violence, Sex Crimes and his last assignment was with the Homicide detail. Chris is also a member of the Honolulu Police Department's Crisis Negotiation Team. Chris took over the CrimeStoppers Honolulu program in October 2017. Since taking over the program, the number of tips received has increased in all facets of the program to include the Student CrimeStoppers program and the Animal CrimeStoppers program.



Topic- Toronto Police Services Youth Engagement on Common Ground – An Outside the Box Approach

Tuesday 10:00 AM -10:50 AM Palm E

Learn how Toronto Crime Stoppers are using a unique approach to connect with youth and educate them on Crime Stoppers with a common goal of enhancing community safety.

Speaker- Martin Douglas has been employed as a Toronto Police Service Police Constable for 20 years. While in the capacity of both a uniform street and a plain clothes officer, he gained experience with drug and gang investigations including the players involved in gun & drug activities. In 2010 Martin took on the challenge of Youth/Community Engagement Officer with Crime Stoppers. He developed a Crime Stoppers Mobile App which has been proven to be highly successful with over 40,000 downloads. He is currently the Crime Stoppers Youth & Social Media Officer.



In 2015 Martin created and implemented the Toronto Crime Stoppers School Action Program (TCSSAP) to address the growing concerns in Toronto senior schools and as a result, established comprehensive interactions with Toronto City High Schools. Through TCSSAP, students learn how to identify negative elements within their school community and empower them to be able to do something about it. This initiative began with one branch called TCSSAP Dance. Martin plans to expand TCSSAP to include a series of educational videos catered to youth.



2019 CSUSA Conference Presentations



Topic- Proper Tip Taking- Protecting the Tipster and Your Program

Tuesday 11:00 AM -11:50 AM Palm D

Is there anything more important than protecting the identity of your tipster for your Crime Stoppers program to remain viable? Learn the proper way to make sure the tipster is protected as well as your program.

Speaker- Det Kevin Boehm

Topic- Crime Stoppers Legal Update

Tuesday, 11:00-11:50 AM Palm E

Wednesday, 9:00-9:50 AM Palm F (Repeat Class)

Join Crime Stoppers USA Director of Legal Services Richard Carter as he updates the latest cases and incidents that impact Crime Stoppers programs. No matter the size of your program, it is important that your program follows Best Practices. Avoid legal problems and keep your program safe from legal issues.

Speaker- Richard Carter

Topic- Fund Raising & Publicity for Crime Stoppers Program (Part 1 & 2)

Tuesday, 11:00 AM-11:50 PM Palm F

1:30 PM -2:20 PM Palm F

Wednesday 9:00 AM -9:50 AM Xavier (Repeat Class)

10:00 AM -10:50 AM Xavier (Repeat Class)

How do you keep your Crime Stoppers program relevant to your community? Susan Rogers is the Executive Director for Odessa (TX) Crime Stoppers and has 32 years' experience in keeping the Odessa program in the forefront of the community. She will share her successes in fund raising and publicity ideas for Crime Stoppers programs. She will also share her fundraising ideas to Millennials and Gen Z groups.

Speaker- Susan Rogers



Susan Rogers has been involved with Odessa (TX) Crime Stoppers for 31 years. From 1988-93 she was an active Board member serving as secretary and board chairman. From 1993 to present she has served as CEO of Odessa Crime Stoppers.

Susan has been active in Crime Stoppers on local, state and national level.

Former LE Coordinator of Energy Crime Stoppers

Appointed by Governor Greg Abbott to the Texas Crime Stoppers State Council January 2016-2017)

Appointed by Governor Perry to the Texas Crime Stoppers State Council (June 2013-Dec 2015)

Appointed by Governor George Bush to the Texas Crime Stoppers State Council (1995-98)

1997-2000 Member of the Texas Crime Stoppers Training Committee

2017-present Association for Texas Crime Stoppers Member at Large

1997 & 2005 Texas Crime Stoppers Coordinator of the Year

Crime Stoppers USA member at large 2014-2016

2006- present Member of the Mayors Drug Task Force

Life member PTA

2002 Permian Basin Girl Scouts Women of Distinction honoree

2018 Richard Carter Life Time Achievement Award Lifelong resident of Odessa





2019 CSUSA Conference Presentations



Topic- Crime Stoppers & Your Stats

Tuesday, 11:00 AM-11:50 AM Xavier

How do you prove your Crime Stoppers program is successful? If you are applying for a grant or any kind of support, the awarding organization is going to want know those numbers. Hear first-hand from CSUSA Chair Barb Bergin how important keeping accurate and correct stats. And learn how to report them to CSUSA which is also asked for those numbers when dealing with national companies and State and Federal agencies.

Speaker- Barb Bergin



Barb Bergin was born and raised in Colorado, she moved to Central Florida over 35 years ago when everything she owned fit in to her Datsun Z-240. She attended JC Stone Law Enforcement Academy in Orlando during 1983 and was sworn in as a police officer September 3, 1983. Her career included 8 ½ years in uniformed patrol primarily working the west side of Orlando. The patrol assignment was followed by 12 years as a detective, including 1 ½ years in the Sex Crimes unit and 10 ½ years in the Homicide unit. While in the Homicide unit she utilized Crime Stopper tips to solve many cases. Barb received Officer of the Year awards from the Orange County Bar Association as well as the Orlando Police Department. She has attended Valencia Community College and Rollins Hamilton Holt College.

Prior to retiring in February of 2009 Barb Bergin was assigned to Central Florida Crimeline as the Law Enforcement Coordinator. The year Barb was assigned to Crimeline as the LEO Coordinator Crimeline received approx. 3500 tips. While assigned to the program Barb recognized the need to educate the “tip rich” communities on Crimeline. The number of tips annually began increasing and has now reached an average of 10,000 tips a year. Crimeline covers six counties with a population of 3.2 million people. Crimeline currently takes more tips than major cities across the country.

Currently Barb Bergin is the Executive Director of Central Florida Crimeline and the President of the Florida Association of Crime Stoppers. She also is Chair for the national organization Crime Stoppers USA. Crime Stoppers USA is a membership organization providing training and guidance to over 300 viable Crime Stopper programs across the US.

Barb has become known as “Detective Barb” to the community thru her appearances on REAL radio. Barb gives time to many other local non-profits by participating in their fund-raising events. In her spare time she enjoys playing golf, traveling, taking care of the pool and yard while chasing her 5 year old Grayson.



2019 CSUSA Conference Presentations



Topic- Crime Stoppers Honolulu Student Crime Stoppers Program

Tuesday, 1:30 PM - 2:20 PM Palm D

Wednesday 11:00 AM- 11:50 AM Xavier

Learn how CrimeStoppers Honolulu is running their Student CrimeStoppers program. There will be information on the subjects that are covered in the school presentations such as vaping, fighting, internet safety, and bullying. Hear how they were able to increase their tips reported by 400% which led to a 500% increase in arrests/disciplinary action. There will also be examples on how to get the schools involved and there will be examples of successful cases

Speaker- Sgt Chris Kim

Topic- Governance Compliance & Team Building

Tuesday, 1:30 PM – 2:20 PM Palm E

This training session will attempt to share areas of concern and compliance with respect to: program effectiveness, organizational evaluation, board effectiveness external relations and financial oversight. It is important for every organization to reflect on how it is performing. Sharing the 'Plan – Do – Check -Act' from a continuous quality improvement standpoint assists organizations meet the goals and expectations of their programs. This training is recommended for everyone from a board perspective to law enforcement perspective.

Speaker- K. Scott Abrams

Topic- P3 Intel- Now and the Future

Tuesday, 2:30 PM – 3:20 PM Palm D

Come learn and share best practices for P3 Intel and hear of what is being done to insure P3 is the most robust and most secure tip management solution available anywhere.

Speakers- Kevin Anderson; Steve DuBois; Todd Wagner

Security

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2019 CSUSA Conference Presentations



Topic-Face Book 101-Tips, Tools & Best Practices

Tuesday, 2:30 PM – 3:20 PM Palm E

Your opportunity to build an online community through Facebook has never been stronger. Come learn about some of the latest tools, tips and best practices that can help you better reach and connect with your followers on the platform, and have any questions that you have about using the platform answered by Facebook's Politics and Government Outreach team.

Speaker- Jannelle Watson



Jannelle Watson works on Facebook's Politics and Government outreach team where she focuses on helping state and local elected officials, political candidates and government agencies build a best in class presence on Facebook and across the family of apps. Prior to Facebook, Jannelle worked for the National League of Cities and the Office of Governor Edmund "Jerry" Brown Jr.



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2019 CSUSA Conference Presentations



Topic- "Manhunt Live" Green River Serial Murder Case

Tuesday, 2:30 PM- 3:20 PM

Palm F

This class will tell the story behind a Crime Stopper national TV special entitled "Manhunt Live", the Green River Murder Investigation. This presentation will give the conference attendee not only the history behind the "Green River Murder Case" (largest in U.S. History) but how Crime Stoppers played a huge role in getting tips on this serial murder case. This class will tell the "behind the scenes" story of the process to produce a Nationally Televised Special and the results of how 117,000 plus viewers contacted Crime Stopper investigators during the show.

Speaker- Myrle Carner



Myrle Carner is the current Director of Media & Public Relations for Crime Stoppers of Puget Sound which serves an area of 4.2 million people in Washington State. He has been with the Seattle Police Department for over four decades and served most of his career in the Criminal Investigation Division. He is the former Co-host of the CNN/FOX Radio police show "Cop Talk Radio", a CBS -NBC-ABC FOX TV Crime Prevention Specialist and is rated as a Police Executive Protection Specialist. He has been a television spokesman for police films including; "Manhunt Live... the Search for the Green River Killer." Some of his professional awards include; ASIS Lifetime Achievement Award; Co-Winner of a television Emmy for the police movie NW Crackdown.

Director Carner has been selected to "Who's Who in Law Enforcement" and a two-time winner of the prestigious CSUSA/CSI Crime Stopper Police Coordinator of the Year. He was the former National President for the Fellowship of Christian Peace Officers and for the past ten years has served as a Law Enforcement spokesman for the Q13 Fox television show, Washington's Most Wanted. Director Carner has been involved in the National Police and Fire Olympics and has won 16 medals in Track and Field events, Director Carner is also heavily involved in his community. He was the former President of the Emerald City (Seattle) Rotary Club; member of the University of Washington "Evans Scholar Foundation"; Board Member for the "Seattle Police Foundation", founder of the "Aurora Kids Club Foundation" and the Varsity Golf Coach for 17 years for Kings High School in Shoreline, WA. Director Carner has given over 1,300 public Law Enforcement related speeches throughout the United States and Europe.

Topic- The Power of Better Business Bureau Data + Investigations

Tuesday, 2:30 PM -3:20 PM Xavier

The Better Business Bureau is a tremendous resource of information. They are also a great partner with many Crime Stoppers programs. Learn how you can tap into those resources in your own community.

Speaker-Michelle Marin



Michelle Marin serves as BBB's Director of Conciliation & Engagement and is based out of the organization's Phoenix campus. As Director of Conciliation & Engagement, Michelle is responsible for overseeing BBB's dispute resolution process, customer reviews, arbitration, and all things customer service. She joined BBB in 2016, as a Conciliation & Engagement Specialist and was cross trained as a Trade Practice and Investigations Specialist. Born and raised in Phoenix, Michelle holds a degree in Paralegal Studies from Phoenix College.

Enjoy the CSUSA Conference!



Thank you to all the volunteers, sponsors and supporters, you are helping Crime Stoppers make a difference in our communities.





2019 CSUSA Conference Presentations



Topic- Competing for Media Coverage: Strengthening Your Toolkit to Help Solve Crimes

Wednesday, 9:00 AM - 9:50 AM

Palm D

Wednesday, 10:00 AM- 10:50 AM

Palm D

(Repeat Class)

How do you keep the attention of your local new media? There is a great deal of competition for the time local media has to cover many events, incidents and of course ambulance and police chases. Come learn how the City of Phoenix manages their media coverage

Speaker- Julie Watters



Phoenix Communications Director Julie Watters has worked on both sides of the 'yellow tape' – first as a broadcast journalist and now as a skilled communicator in local government. She leads a creative team at the city of Phoenix who convey messages to 1.7 million residents and 15,000 employees via media relations, public records, website development, social media content and video stories for both on air and online. Under Julie's leadership the city's main social media platforms have, in some cases, doubled in its followers. The clever placement of the live "PHX City Cams" (cameras attached to windows inside the 20-story City Hall) get recognized by the media and residents as they feature pretty Phoenix sunsets or serious weather watching for the region's summer monsoon. She's caught crisis communication curveballs from a protest that made national news within hours, to a disastrous flooded 5 story city building and high-profile issues. Julie joined the city of Phoenix in 2015 after working 13 years at nearby Glendale, AZ. Before transitioning to local government, she worked 14 years in radio and TV. Her work has received numerous local and national awards and Julie's bachelor's degree is from Northern Arizona University.

Topic- Simplified Strategic Planning

Wednesday 9:00 AM- 9:50 AM Palm E

This is a how to session in creating a strategic plan for small organization. The training session will involve an education about strategic planning and then creating a mini strategic plan in the second half of the class.

Speaker- K Scott Abrams



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2019 CSUSA Conference Presentations



Topic– Supporting Community Safety With Ring

Wednesday 10:00 AM – 10:50 AM Palm E

Learn how Ring and Crime Stoppers can work together to increase overall safety in your community.

Wednesday 10:00 AM – 10:50 AM Palm E



Speaker- Steve Sebestyen

Steve Sebestyen is a public safety evangelist and serves as VP of Business Development for Ring. He brings more than 22 years of public safety experience to the role, most recently as Motorola Solutions, before joining Ring. He's been helping evangelize the importance of technology and the relationship between civilians and law enforcement for many years. In joining Ring, he's become an advocate, in pursuit of the shared mission 'To Make Neighborhoods Safer'. This mission drives the entire Ring team and is core to everything we do. It is the statement

we live by to deliver the products and services you see today and the future innovation that Ring will deliver for years to come.

Topic- National Gang Intelligence Center

Wednesday 11:00 AM – 11:50 AM Palm D

National Gang Intelligence Center FBI Intelligence Analyst Ryan Duncan will discuss current trends of gangs and transnational crime from a national perspective, touching on top priorities set by the White House, how the federal government is addressing these priorities, and ending on a case study of the FBI's multi agency initiative to address the transnational nature of the Mexican Mafia and its ties to Mexican Cartels.



Speaker- Ryan Duncan – FBI

Ryan Duncan is an Intelligence Analyst with the FBI's National Gang Intelligence Center where he is a member of the Prison Gang Team primarily focused on the Mexican Mafia. In addition to addressing national trends on prison gangs, he leads Operation Follow-Through, a program that debriefs federally incarcerated gang and cartel members, focuses on the gang nexus to America's opioid epidemic and gangs' use of drones. Prior to the FBI, Ryan had a career in strategic communications and public relations at the DC offices of Edelman and The Harbour Group. Ryan was also Special Assistant and Speechwriter to Judge Ken Starr. He has a master's degree from The George Washington University in Security Policy Studies and a bachelor's degree

from Baylor University in Psychology.



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