

PAYOUT PROCESS

1. Tipsters submit information to Crime Stoppers by one of the following methods.
 - Text
 - Web
 - Phone
 - Mobile Application
2. Once the tipster submits his/her information, a code number (Alt ID) is assigned to the tipster.
3. The code number and the tip message is sent through the Tipsoft management system, which is managed 24/7 at RACR Division.
4. The tip information is distributed to the area of jurisdiction for investigation.
5. Upon conclusion of the investigation, a disposition is returned to RACR Division and the results are input into the Tipsoft Management system by the coordinators.
6. When an arrest has been made, a secondary code is issued through the system to the tip by the coordinator.
7. The coordinators will prepare a report at the end of the month indicating what tips resulted in arrests and make recommendations for reward payout. This will be given to the board members for approval/denial. Once an approved list has been finalized by the board, the list will be returned to the coordinators to notify the tipsters of the results.
8. The coordinators will notify the tipsters of their eligibility for reward payouts and give instructions for payout. This will include both the original Alt ID number and the secondary code.

"Thank you for your crime tip information. It resulted in # of arrests. You are eligible for a reward. Please go to any Nix Check cashing location in Los Angeles County between 9 am and 5 pm, Monday through Friday. You must provide your two assigned code numbers. Do not give your name or identification. You have 30 days to pick up your reward."
9. The coordinator will provide NIX Financial with a report with only one set of codes. The coordinator will also provide two designated board members with a list of both codes and the total amounts for each payout to be made for that month. NIX will verify with the board members both codes and the board members will authorize the payout.
10. The tipster will respond to the NIX location and provide both codes. NIX employees will verify through the corporate office to the board members both codes. Once the codes are verified with the board member and with the codes provided by the tipster, a payout can be made.
11. The total amount will be deducted from an account designated for Crime Stoppers payout.
12. NIX Financial will provide a report to Crime Stoppers with all tips paid/unpaid at the end of the month/payout period.

Payout amounts vary depending on the severity of the crime. A point system has been set in place in the Tipsoft program to provide Crime Stoppers programs uniformity in paying out tips. I've attached a list of the point scale.