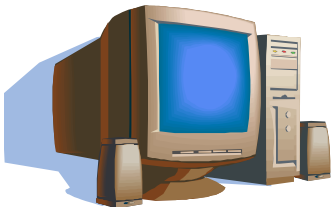
Web Tips

The Good, the Bad, and the Ugly

Dan Bruton and Kevin Anderson
Anderson Software

Syd Sutherland
Calgary Police Service

Why use Web Tips?



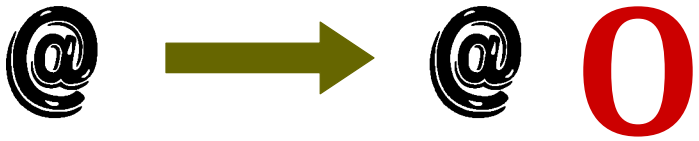
Web versus Phone

Why use Web Tips?

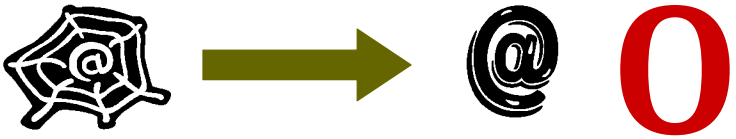
- Interrogation: Some people feel uncomfortable when people ask them questions.
- Not Rushed: Tipster can take their time and enter the data in private.

Web Tip Methods

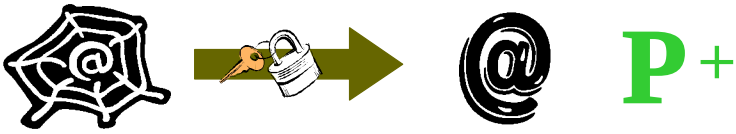
Email to Email



Web to Email

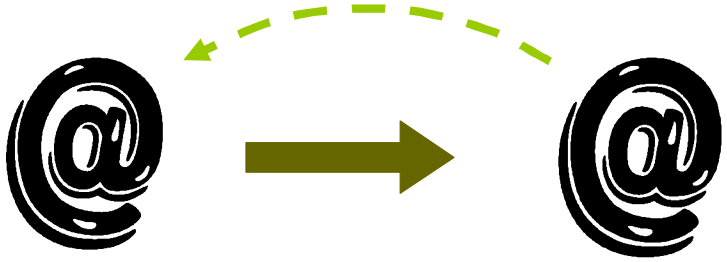


Web to Email with encrypted PDF



Email to Email

- Bad: The tipster can be **traced**.
- Not anonymous. Not secure.

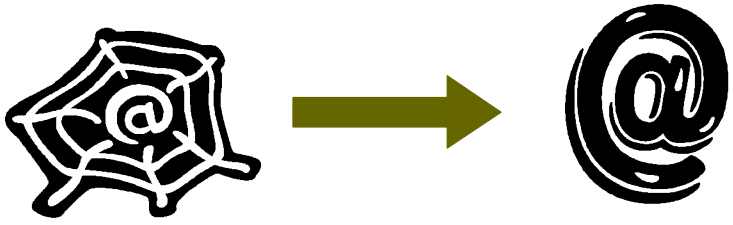


Tipster

Crime Stoppers

Web to Email

- Not secure.
- Can be time consuming.

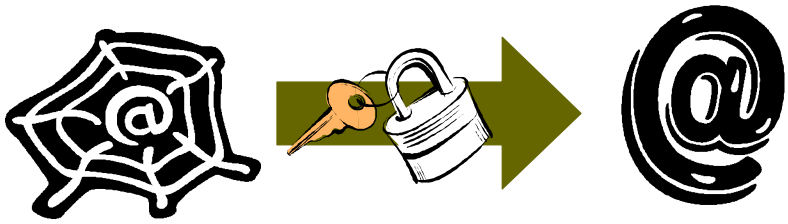


Tipster

Crime Stoppers

Web to Email with PDF

- Tips can only be unlocked by the recipient.
- Is truly secure and anonymous if encrypted.



Tipster

Crime Stoppers

Taking Tips on the Web

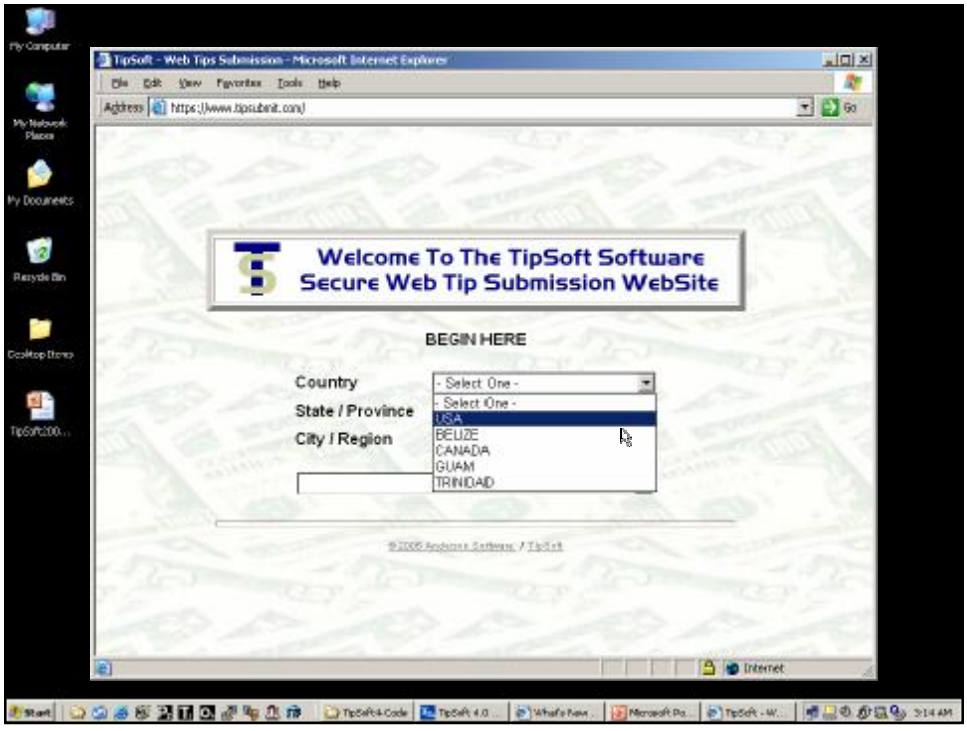
Working Examples

Anderson Software's Web Tips

1. Drill Down Gateway
   www.tipsubmit.com

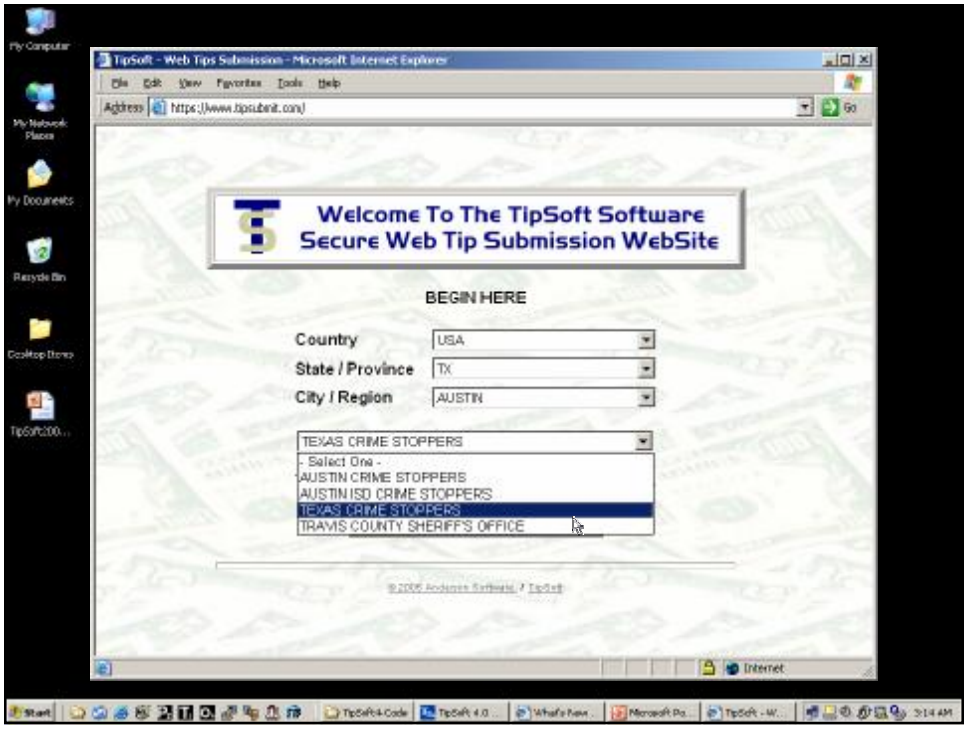
2. Direct Link from your website

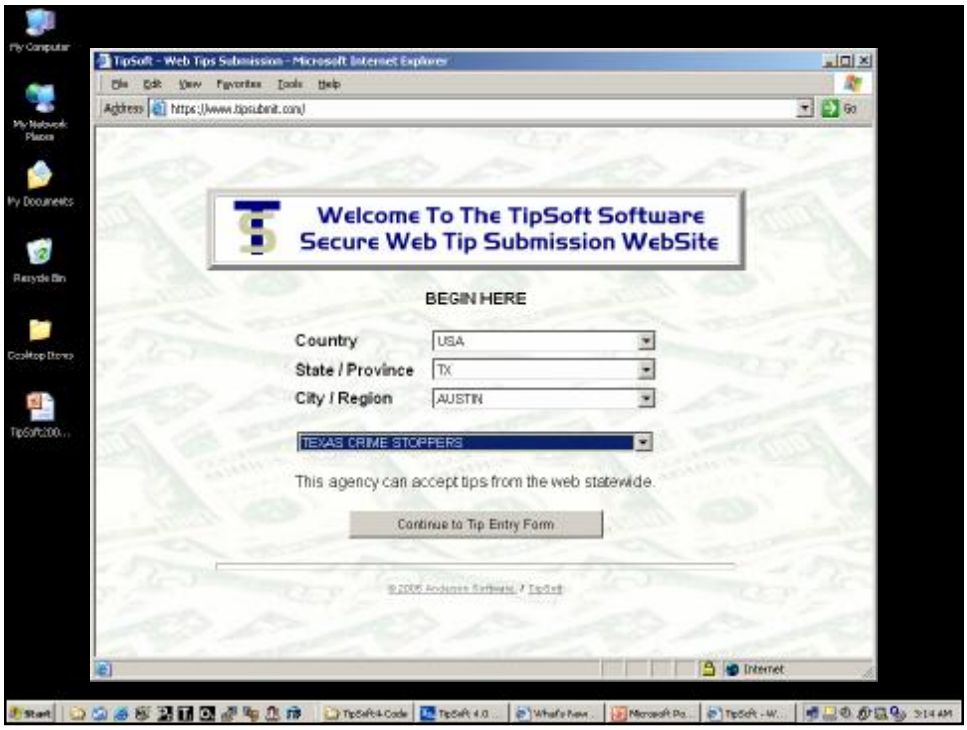
TipSoft - Web Tips Submission - Microsoft Internet Explorer
Address https://www.tipsubmit.com/
Welcome To The TipSoft Software
Secure Web Tip Submission WebSite
BEGIN HERE
Country
- Select One -
State / Province
City / Region
Done
Internet

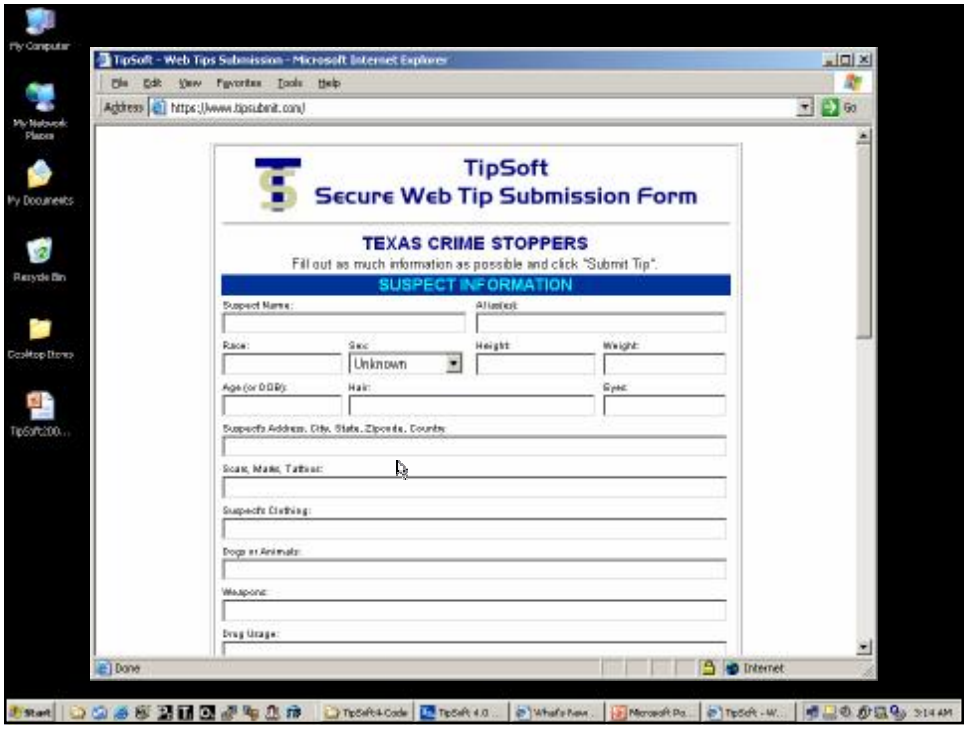

TipSoft - Web Tips Submission - Microsoft Internet Explorer
Address https://www.tipsubmit.com/
Welcome To The TipSoft Software
Secure Web Tip Submission WebSite
BEGIN HERE
Country
- Select One -
State / Province
City / Region
- Select One -
USA
BELIZE
CANADA
GUAM
TRINIDAD
Internet

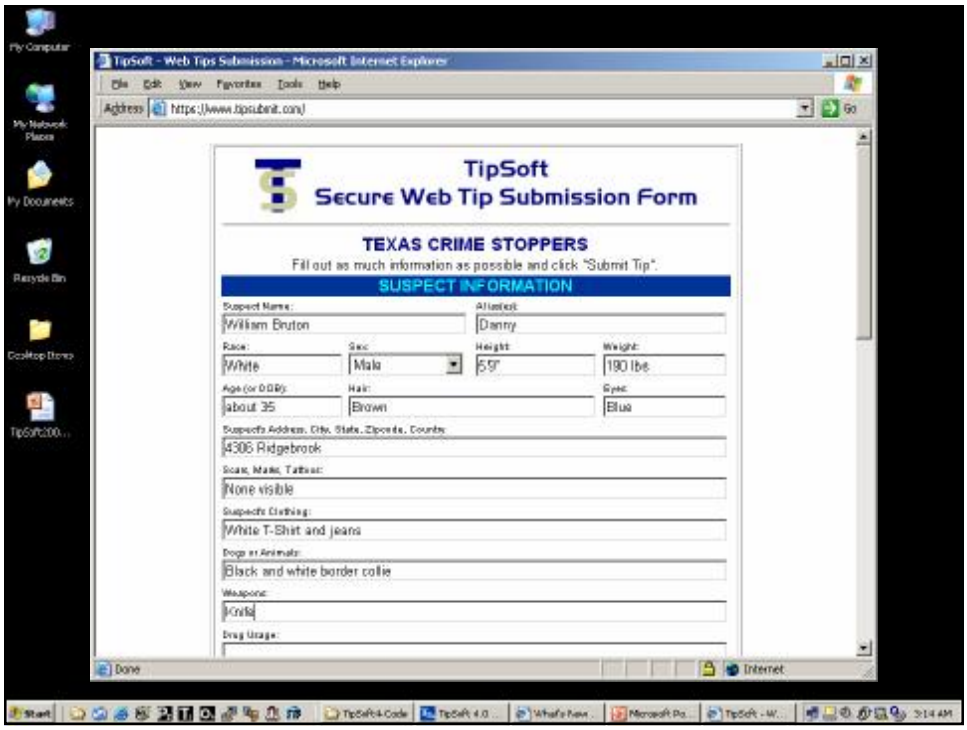
TipSoft - Web Tips Submission - Microsoft Internet Explorer
Address https://www.tipsubmit.com/
Welcome To The TipSoft Software
Secure Web Tip Submission WebSite
BEGIN HERE
Country
USA
State / Province
- Select One -
City / Region
NV
NY
OH
OK
PA
SC
TN
TX
VA
WA
WI
Done
Internet

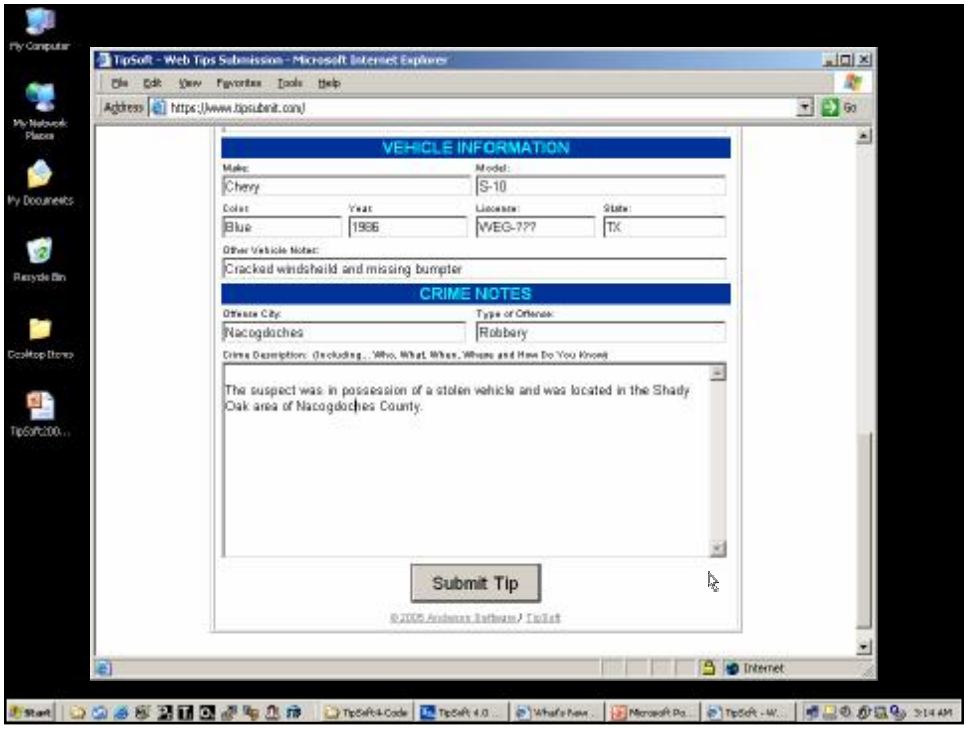
TipSoft - Web Tips Submission - Microsoft Internet Explorer
Address https://www.tipsubmit.com/
Welcome To The TipSoft Software
Secure Web Tip Submission WebSite
BEGIN HERE
Country
USA
State / Province
TX
City / Region
- Select One -
- Select One -
<CITY NOT LISTED>
AUSTIN
ABILENE
ALICE
ALVIN
AMARILLO
ANAHUAC
ANGLETON
ARLINGTON
ATHENS
Done
Internet

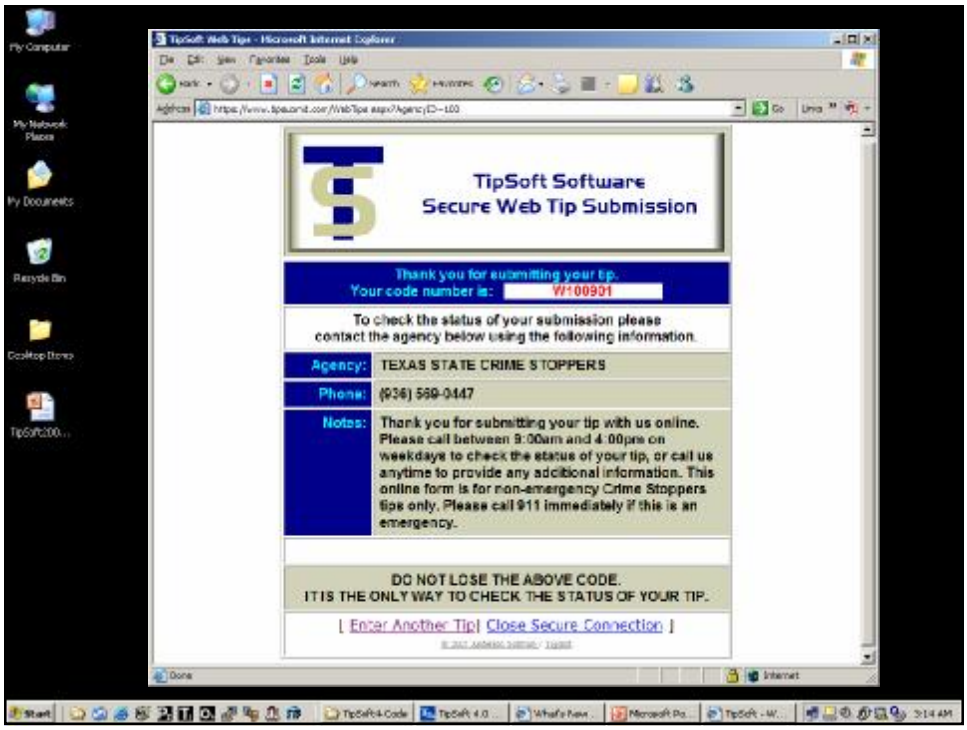

TipSoft - Web Tips Submission - Microsoft Internet Explorer
Address https://www.tipsubmit.com/
Welcome To The TipSoft Software
Secure Web Tip Submission WebSite
BEGIN HERE
Country USA
State / Province TX
City / Region AUSTIN
TEXAS CRIME STOPPERS
- Select One -
AUSTIN CRIME STOPPERS
AUSTIN ISD CRIME STOPPERS
TEXAS CRIME STOPPERS
TRAVIS COUNTY SHERIFF'S OFFICE


TipSoft - Web Tips Submission - Microsoft Internet Explorer
Address https://www.tipsubmit.com/
Welcome To The TipSoft Software
Secure Web Tip Submission WebSite
BEGIN HERE
Country USA
State / Province TX
City / Region AUSTIN
TEXAS CRIME STOPPERS
This agency can accept tips from the web statewide.
Continue to Tip Entry Form


TipSoft - Web Tips Submission - Microsoft Internet Explorer
TipSoft
Secure Web Tip Submission Form
TEXAS CRIME STOPPERS
Fill out as much information as possible and click "Submit Tip".
SUSPECT INFORMATION
Unknown


TipSoft - Web Tips Submission - Microsoft Internet Explorer
TipSoft
Secure Web Tip Submission Form
TEXAS CRIME STOPPERS
Fill out as much information as possible and click "Submit Tip".
SUSPECT INFORMATION
William Bruton
Danny
White
Male
5'9"
190 lbs
about 35
Brown
Blue
4306 Ridgebrook
None visible
White T-Shirt and jeans
Black and white border collie
Knife


TipSoft - Web Tips Submission - Microsoft Internet Explorer
VEHICLE INFORMATION
Make:
Chevy
Model:
S-10
Color:
Blue
Year:
1986
License:
WEG-777
State:
TX
Other Vehicle Notes:
Cracked windshield and missing bumper
CRIME NOTES
Offense City:
Nacogdoches
Type of Offense:
Robbery
Crime Description: (Including...Who, What, When, Where and How Do You Know)
The suspect was in possession of a stolen vehicle and was located in the Shady Oak area of Nacogdoches County.
Submit Tip

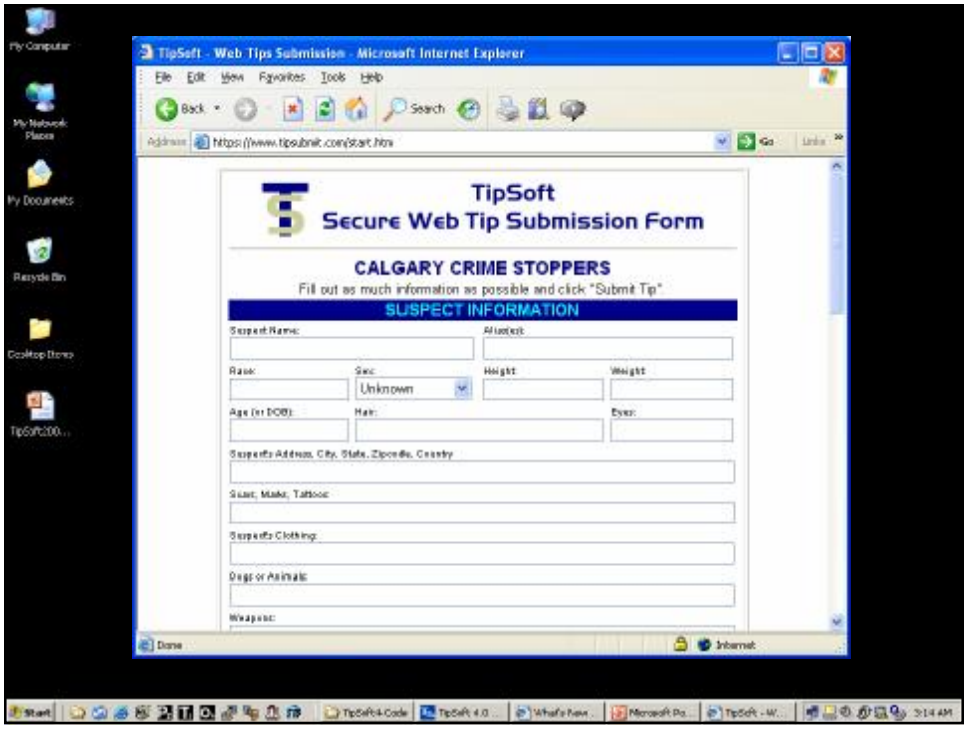

TipSoft Software
Secure Web Tip Submission
Thank you for submitting your tip.
Your code number is:
W100901
To check the status of your submission please contact the agency below using the following information.
Agency:
TEXAS STATE CRIME STOPPERS
Phone:
(936) 569-0447
Notes:
Thank you for submitting your tip with us online. Please call between 9:00am and 4:00pm on weekdays to check the status of your tip, or call us anytime to provide any additional information. This online form is for non-emergency Crime Stoppers tips only. Please call 911 immediately if this is an emergency.
DO NOT LOSE THE ABOVE CODE.
IT IS THE ONLY WAY TO CHECK THE STATUS OF YOUR TIP.
[Enter Another Tip] [Close Secure Connection]

Anderson Software's Web Tips

1. Drill Down Gateway
   www.tipsubmit.com

2. Direct Link from your website

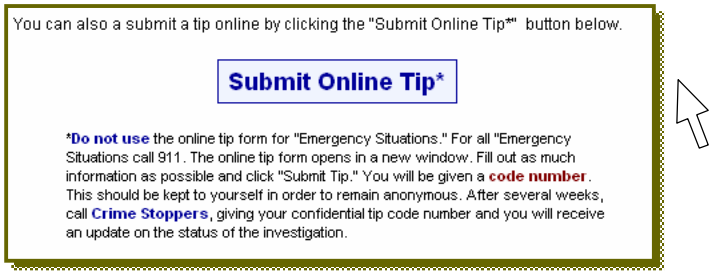
Calgary Crime Stoppers

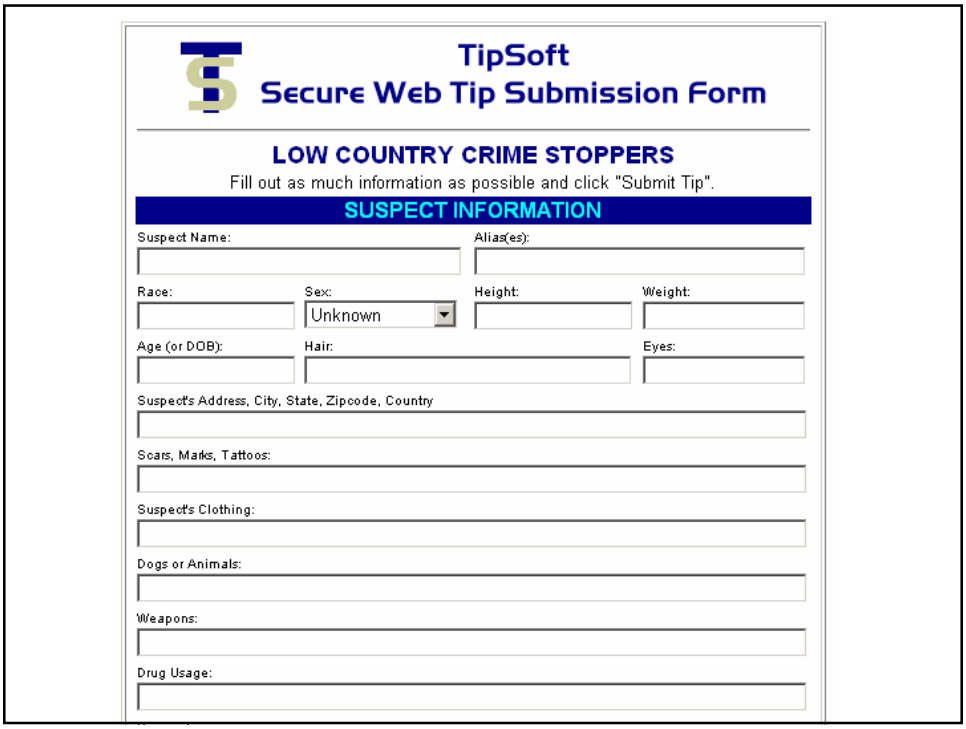


Crime Stoppers of York Region

Montgomery County Crime Stoppers

Crime Stoppers of the Low Country South Carolina





TipSoft
Secure Web Tip Submission Form

LOW COUNTRY CRIME STOPPERS

Fill out as much information as possible and click "Submit Tip".

SUSPECT INFORMATION

Suspect Name: | Alias(es):

Race: | Sex: Unknown | Height: | Weight:

Age (or DOB): | Hair: | Eyes:

Suspect's Address, City, State, Zipcode, Country

Scars, Marks, Tattoos:

Suspect's Clothing:

Dogs or Animals:

Weapons:

Drug Usage:

TipSoft Software
Secure Web Tip Submission

Thank you for submitting your tip.
Your code number is: W100902

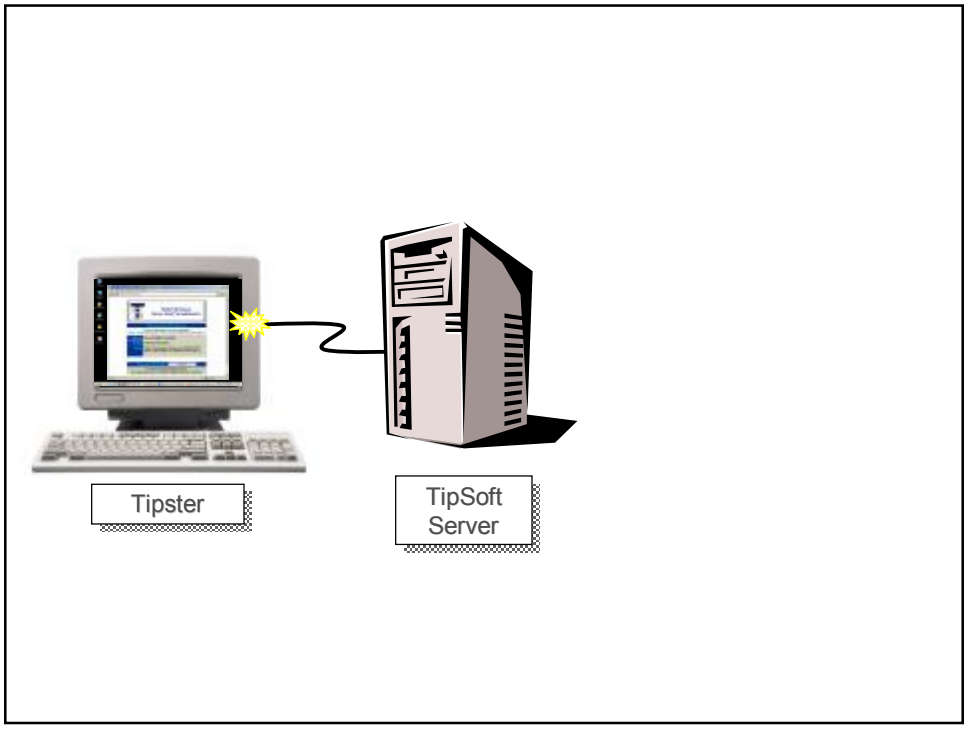
To check the status of your submission please contact the agency below using the following information.

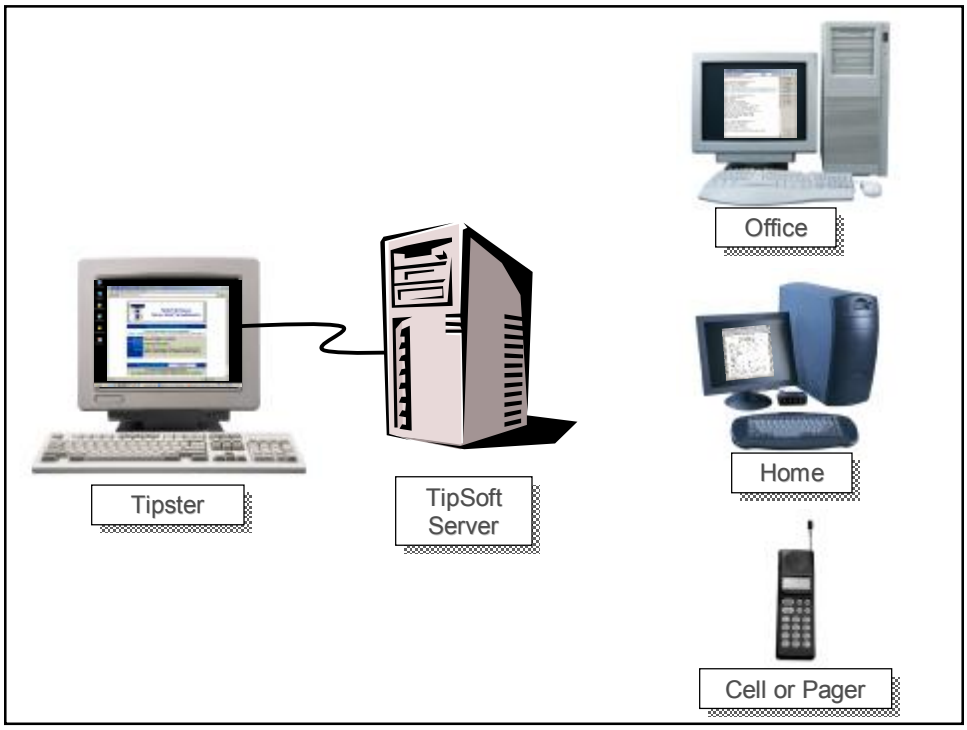
Agency:	LOW COUNTRY CRIME STOPPERS
Phone:	(936) 569-0447
Notes:	Call between 9:00am and 11:00am on weekdays.

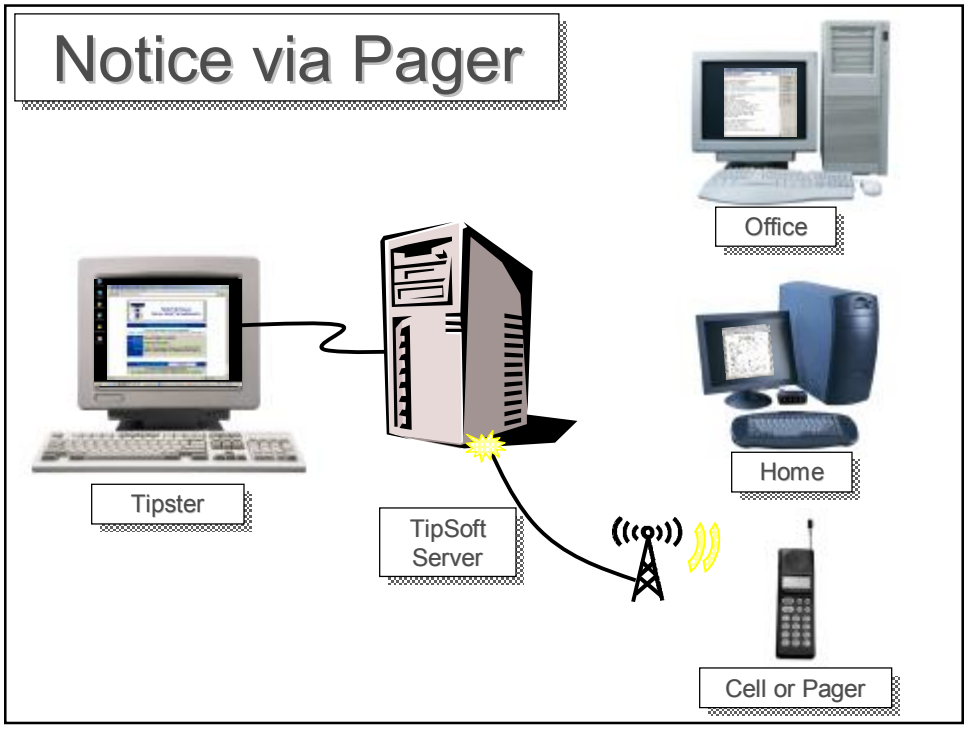
DO NOT LOSE THE ABOVE CODE.
IT IS THE ONLY WAY TO CHECK THE STATUS OF YOUR TIP.

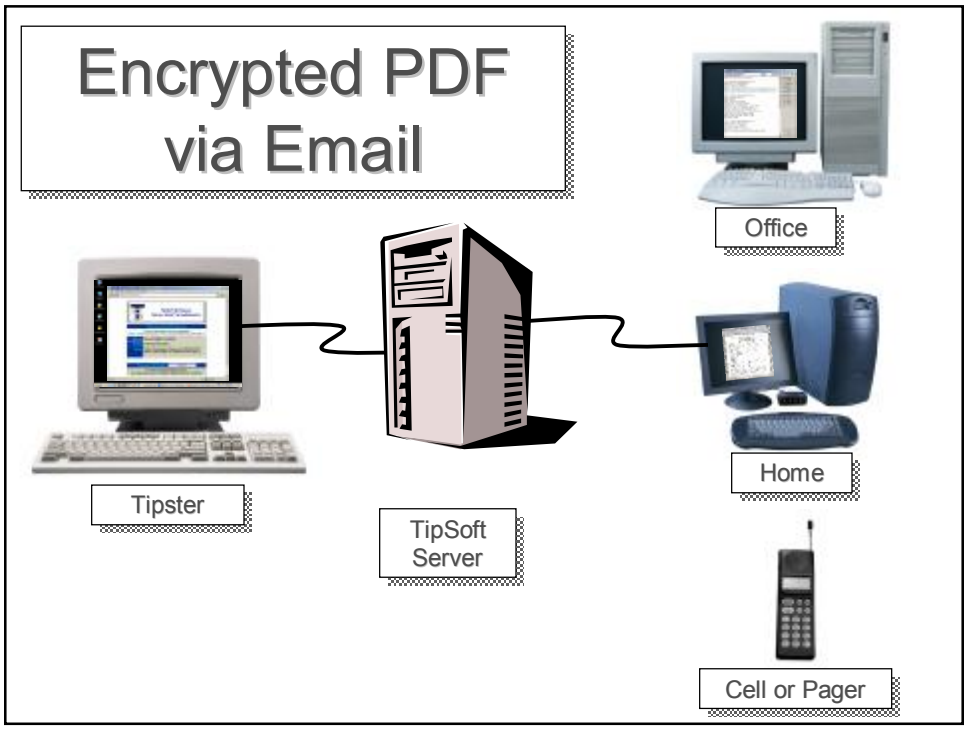
[Enter Another Tip | Close Secure Connection]

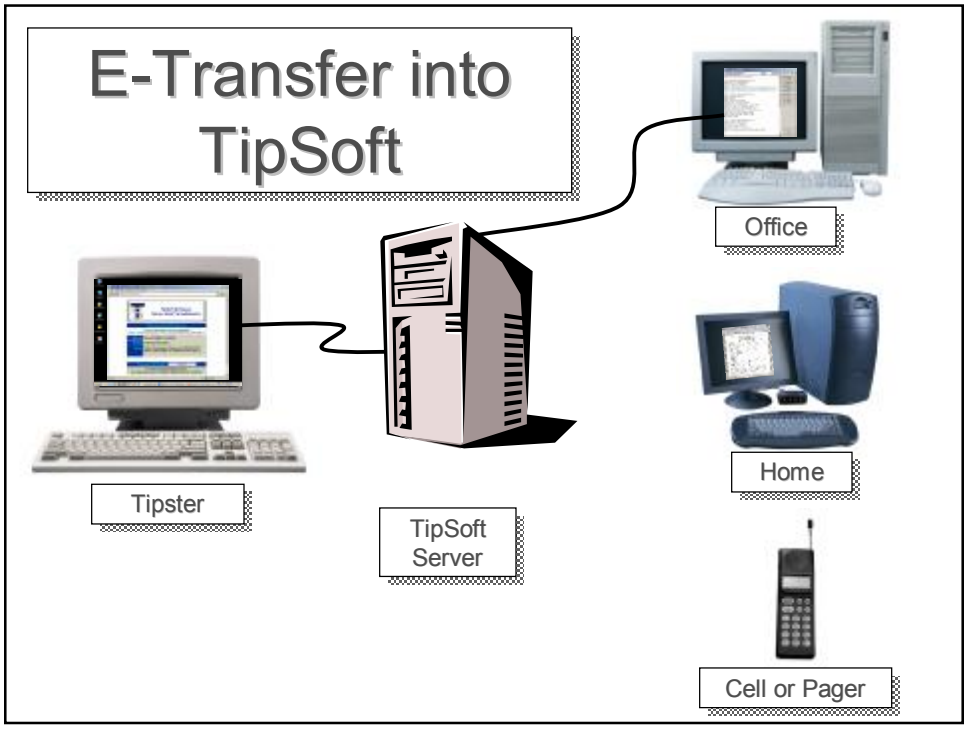
© 2001 Anderson Software / TipSoft


Tipster
TipSoft Server


Office
Tipster
TipSoft Server
Home
Cell or Pager

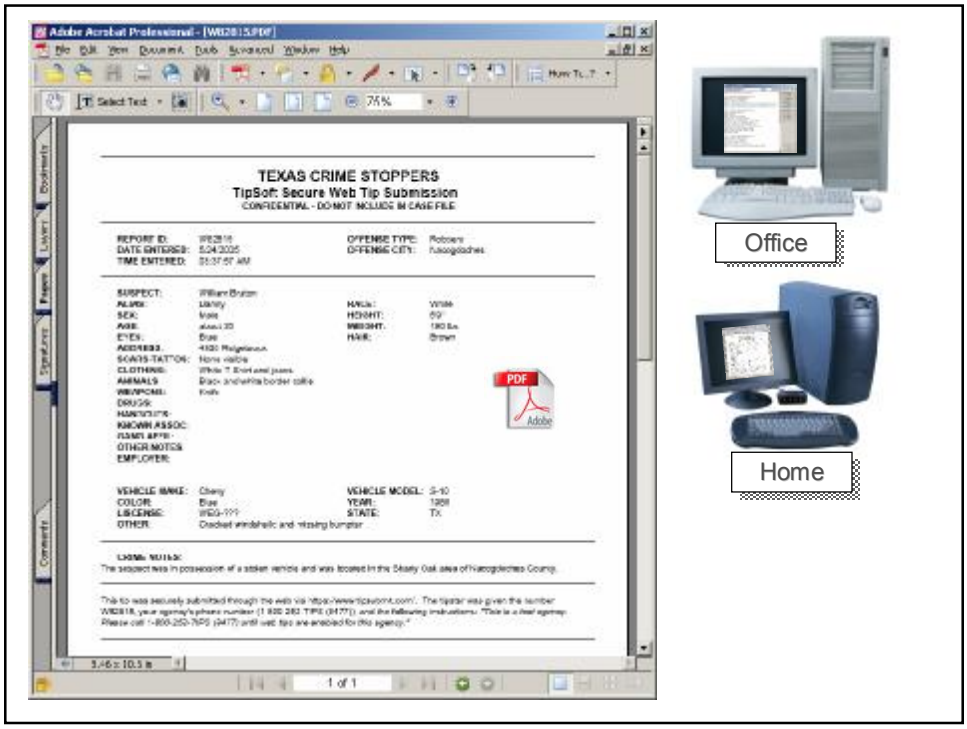

Notice via Pager
Office
Home
Tipster
TipSoft Server
Cell or Pager

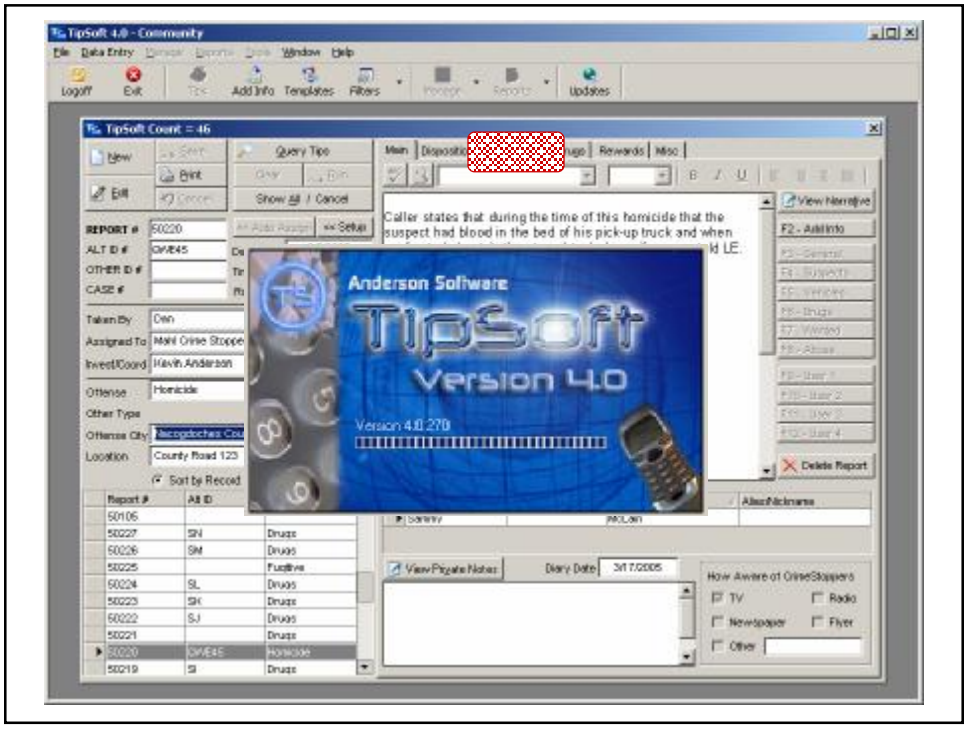

Encrypted PDF via Email
Office
Home
Tipster
TipSoft Server
Cell or Pager

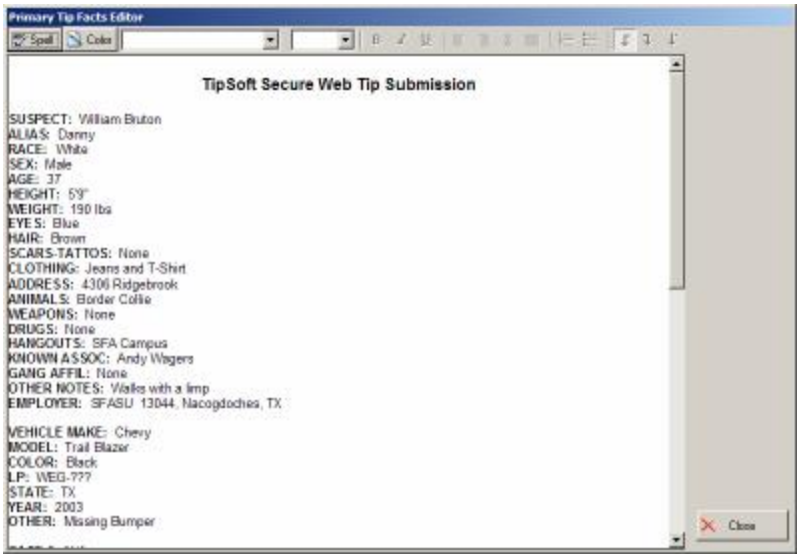


Retrieving Web Tips

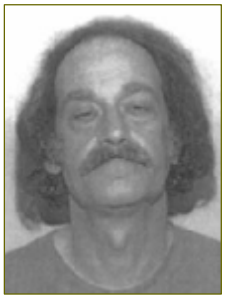
- Method #1
  - Check your Email and open a PDF File
- Method #2
  - Use TipSoft to load the tip via E-Transfer


TEXAS CRIME STOPPERS
TipSoft: Secure Web Tip Submission
CONFIDENTIAL - DO NOT INCLUDE IN CASE FILE
Office
Home


TipSoft 4.0 - Community
TipSoft Count = 46
Anderson Software
TipSoft
Version 4.0
Version 4.0.270



Web Tips with Images



Suspects

Property

Washington

Tri City Crime Stoppers now accept camera phone pictures and videos

By KNDU News
KNDU-TV

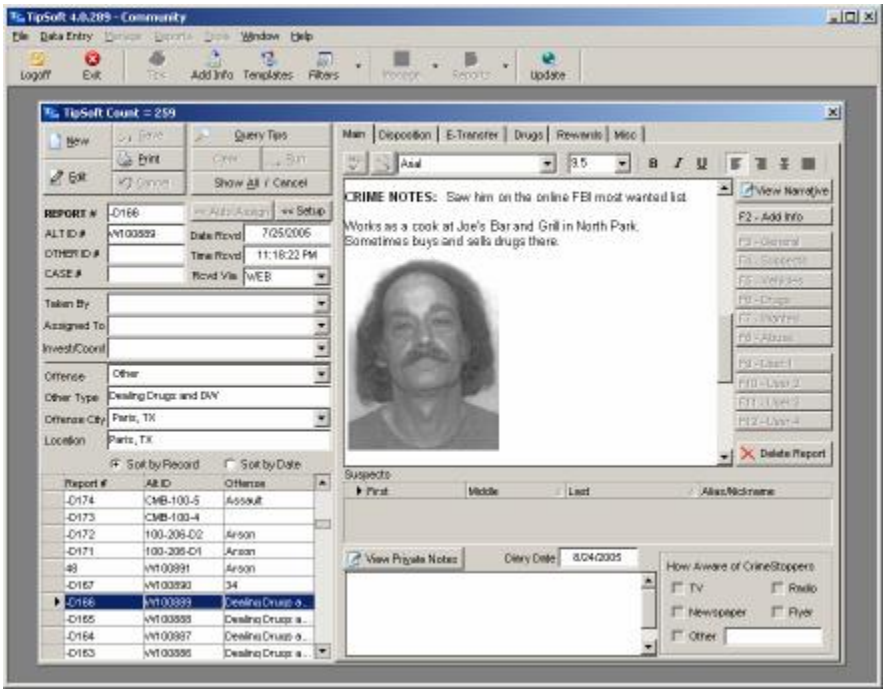
Tri-Cities, WA - If you've ever seen a crime or something suspicious and captured it on your camera or videophone, you can now give that information to police and remain anonymous. Tri City Crime Stoppers already takes anonymous phone and email tips, but now you can submit those high tech picture tips, which can be serve as crucial evidence for police.

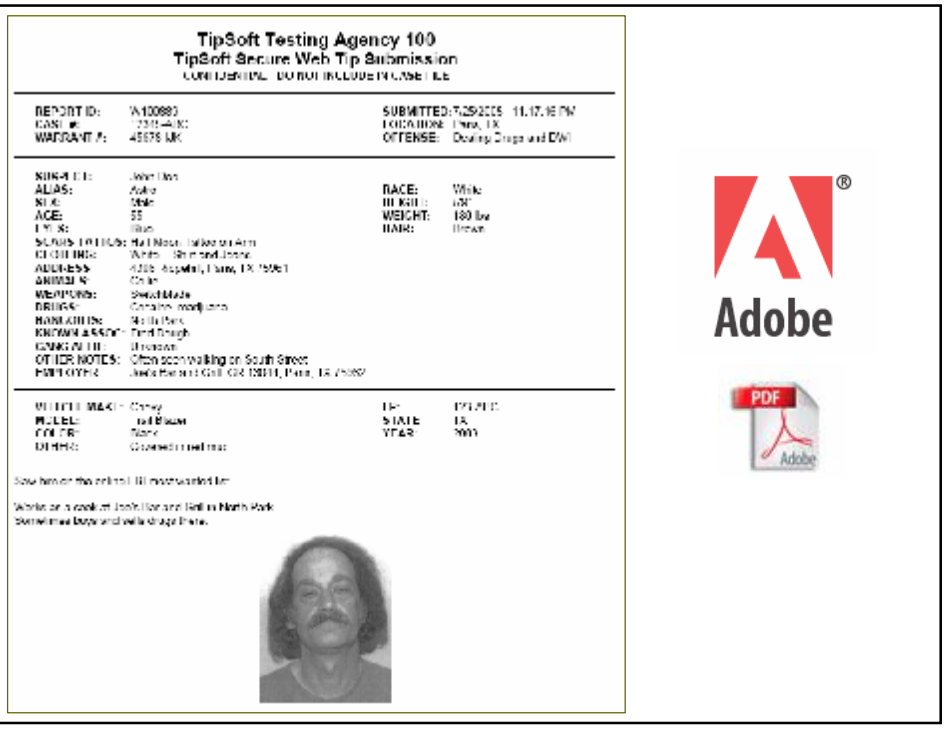
Crime Stoppers workers have been talking about it for a while, but the terror attacks in London motivated them because its citizen pictures that are helping police move forward in the investigation, said Mike Blatman with the Kennewick Police Department.

"There are lots of opportunities out there, where people see something suspicious out of the ordinary and they take a picture because they have their camera with them or cell phone with them, it might be useful and we need all the breaks we can get," Blatman said.

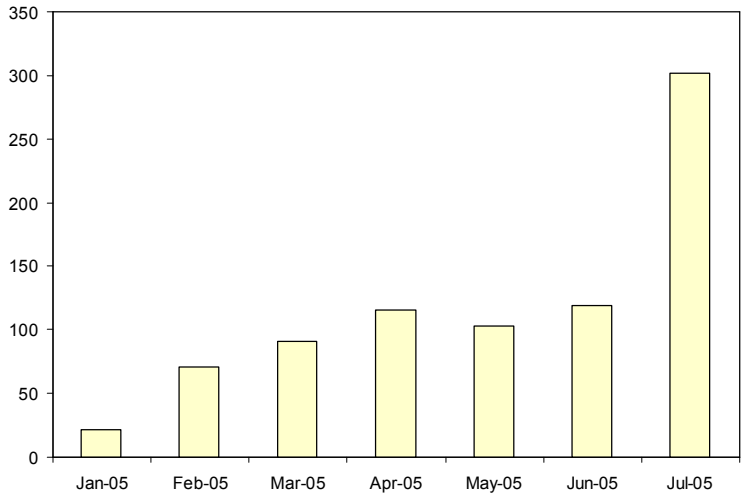
They contacted the security company last week and by Monday they were given the go-ahead to be a test location for the project.

To submit a tip, just to go www.tricitiescrimestoppers.org and click on "enter-a-tip" and you can download your picture. All of your information will remain secure.





Web Tip Counts are on the Rise



** Started Web Tips in January of 2005.*

Why try web tips?

- Receive more tips without adding staff.
- Read tips at home or office.
- Receive pager notices.
- It can be secure and anonymous.
- Tips can be sent at any hour of the day.

Why try web tips?

- No technical training is necessary.
  - You do not have to know HTML code.
  - Just add a link to your exiting website.
  - Web tips can be received via email.
  - TipSoft can also import web tips directly.

Any Questions?

TipSoft

Anderson Software
Kevin Anderson
Email: support@crimestop.com
Phone: 936-569-0447
www.tipsoft.com