Conference call information

From: John Lamb

Sent: Thu, Dec 16, 2010 at 4:48 pm To: sabrams@crimestoppersusa.com

image001.gif (< 1 KB)

Scott,

You asked that I do a side by side on the carriers. Here is my findings between Telecompute and Unlimited Conferencing. It is a no-brainer to me which carrier to go with. We need to have this up and running before our next conference call. You might want to send out an email to the board asking for a vote before the next meeting so we can have this set up. Your call. Also, three people chimed in on today's call and I even heard beeping in the back ground for about 10 seconds, which sounded like a recorder.

Service/Feature	Telecompute	Unlimited Conferencing	Remarks
Minimum Call Charge	\$30.00/call	Nothing	
Rate per call/caller	By State Alabama 0.056 Georgia 0.050 Maine 0.052 Nebraska 0.054 Ohio 0.058 Texas 0.071 Arizona 0.073 Idaho 0.081 Maryland 0.046 Nevada 0.040 Oklahoma 0.065 Utah 0.075 Arkansas 0.086 Illinois 0.040 Mass. 0.040 New Hampshire 0.056 Oregon 0.054 Vermont 0.075 California 0.049 Indiana 0.040 Michigan 0.035 New Jersey 0.044 Penna. 0.053 Virginia 0.056 Colorado 0.075	.049/minute/caller	

	Iowa 0.075 Minnesota 0.067 New Mexico 0.060 Rh. Island 0.047 Washington 0.075 Conn. 0.044 Kansas 0.050 Mississippi 0.047 New York 0.056 S. Carolina 0.052 W. Virginia 0.075 Delaware 0.054 Kentucky 0.050 Missouri 0.060 North Carolina 0.057 S. Dakota 0.081 Wisconsin 0.056 Florida 0.056 Louisiana 0.048 Montana 0.065 North Dakota 0.065 Tennessee 0.056 Wyoming 0.065		
Toll Free Access	+.099/minute (always on) with a \$19.00 minimum/month	Included	
Call Recording	+\$0.89/minute	Included	
Reservations	Required (except always on) \$15.00 if less than 1 hour notice	Not required	
Website interface	Not available	Included	
Muting	Not available	Included – Can mute an individual caller or all callers	
Multiple Pins	Not available	Included	
Pay as we go	Not available	Included	Monthly Charges
Moderator required for call	No	No	More options with unlimited conferencing
Online account access	Not available	Available with many choice s for information	

Customer Support	Available	Available	My personal experience is I cannot get anyone to answer the phone when I have called at Telepcompute.
Caller listing for host	Not Available	Available – callers can be kicked off the call if they are not supposed to be on the call. Callers are identified by their telephone number.	

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